



Defining Information Technology at NDSU

*An Open Forum
with Vice President Bonnie Neas*



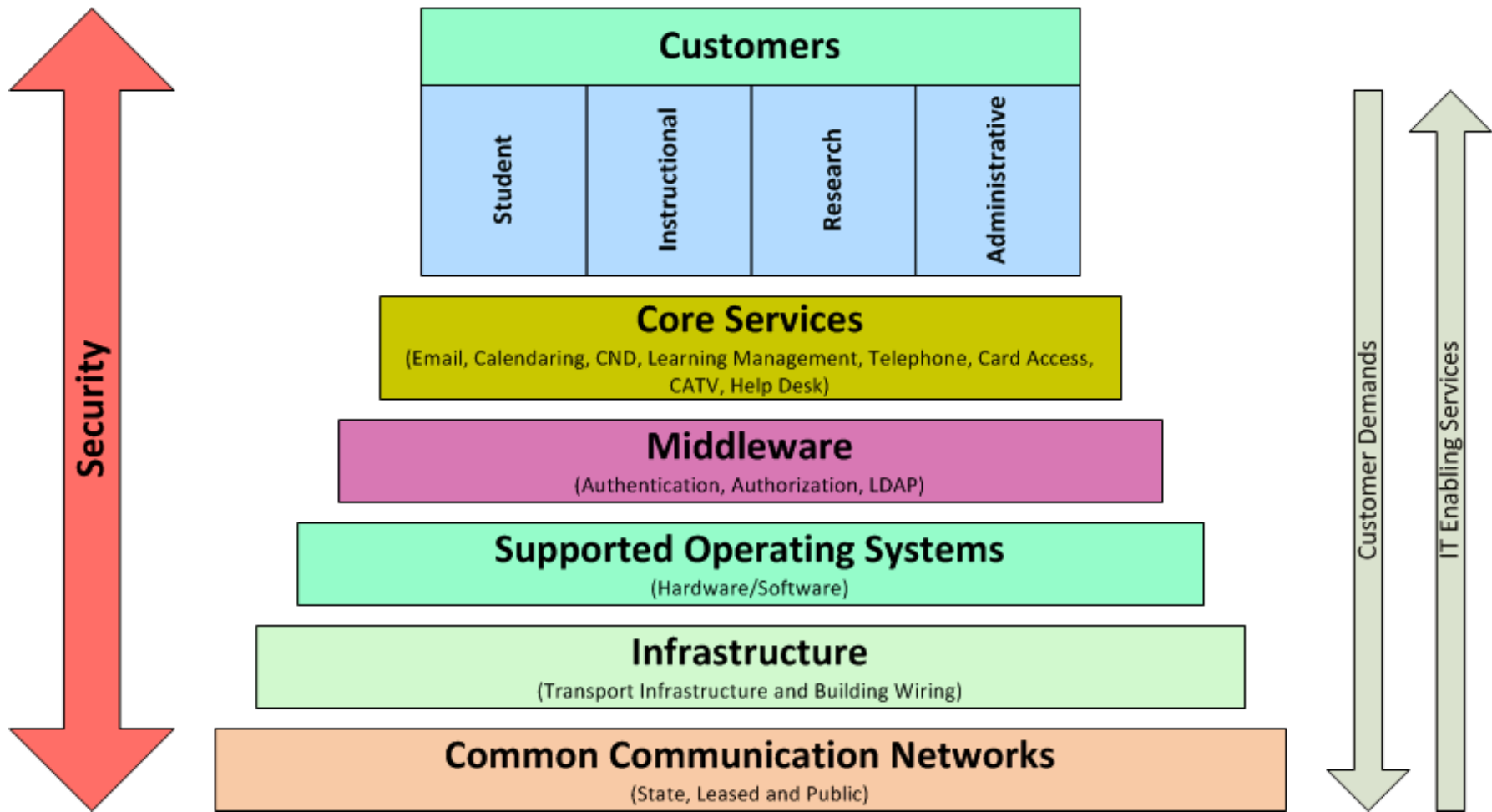
A New Division – IT

1. **A Convergence of Data, Voice and Video**
2. **A Merging of Departments**
 - Telecommunications
 - Information Technology Services
3. **Office of the VPIT**
 - IACC 204
 - Staff

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NDSU Division of Information Technology Planning Architecture





NDSU IT Today

- **The infrastructure**
 - Underground Cabling, Wiring
 - Networks & Bandwidth
 - Campus & Internet
 - Voice Technologies
 - Computers, Servers, Storage
- **Application support, including:**
 - Cable TV
 - Blackboard
 - Card Access & Video Surveillance
 - E-mail & Voicemail
 - ConnectND
 - Cellular
- **Security & Emergency Preparedness**
 - Communication Technologies
 - Safety & Security
 - Disaster Avoidance & Recovery
 - Audits and Fraud
 - Subpoenas
- **Distributed IT**
 - Leveraging
 - Challenges
 - Liaison Groups:
 - **Telecom Admin User Group**
 - **IT Techs**
 - **IT Comm Liaisons**

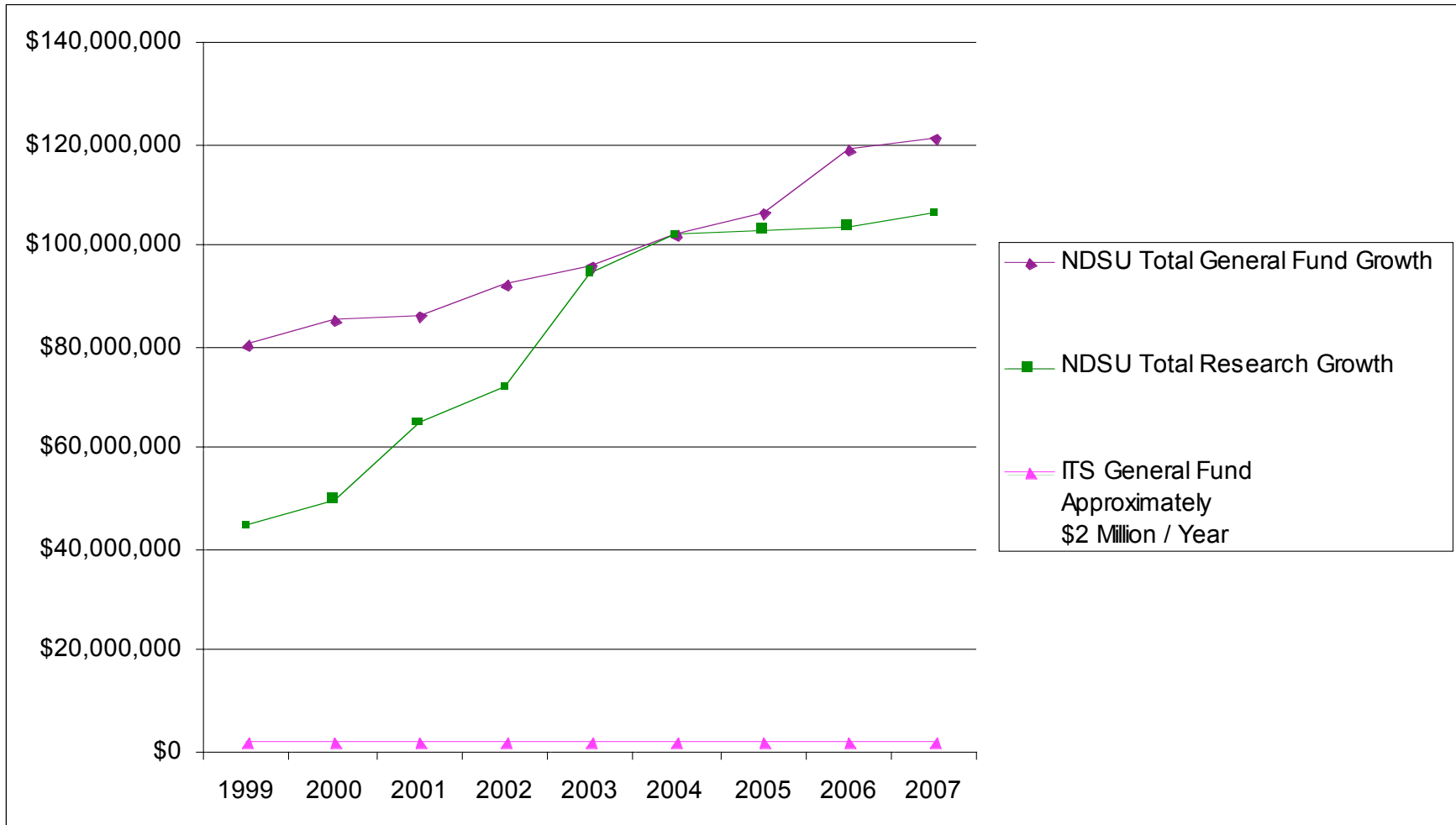


What Has Changed... or Not?

- **Looking back**
 - Jean Ostrom-Blonigen,
Director for Special Projects

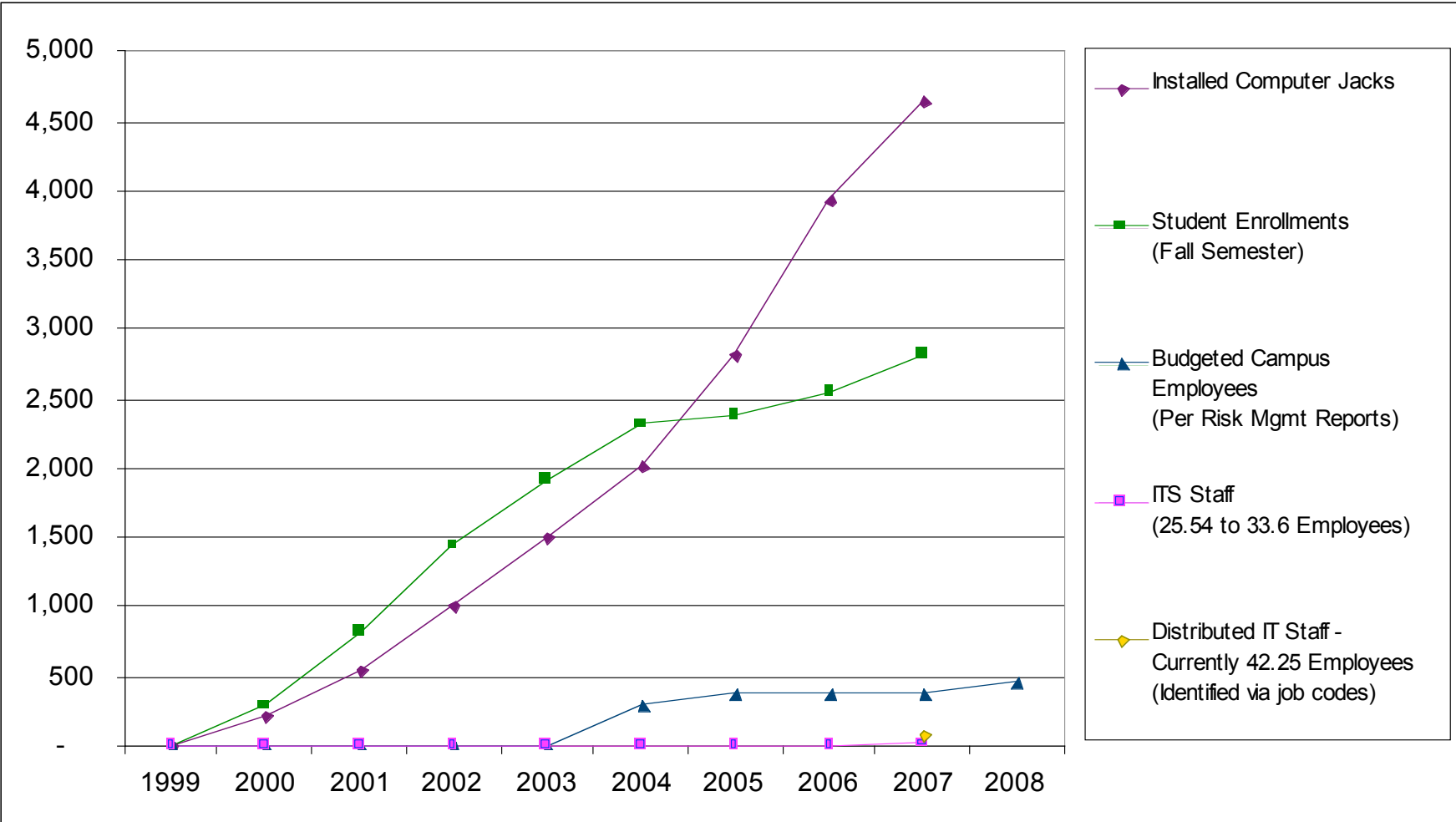
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Comparison of ITS General Fund Budget to NDSU Campus Total General Fund Budget and Research Growth 1999-2007



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Comparison of Increased ITS FTE Staffing Levels to Student Enrollments, Deployed Data Ports, and Campus FTE Levels (Using 1999 as the Base Year)





The Role of Students

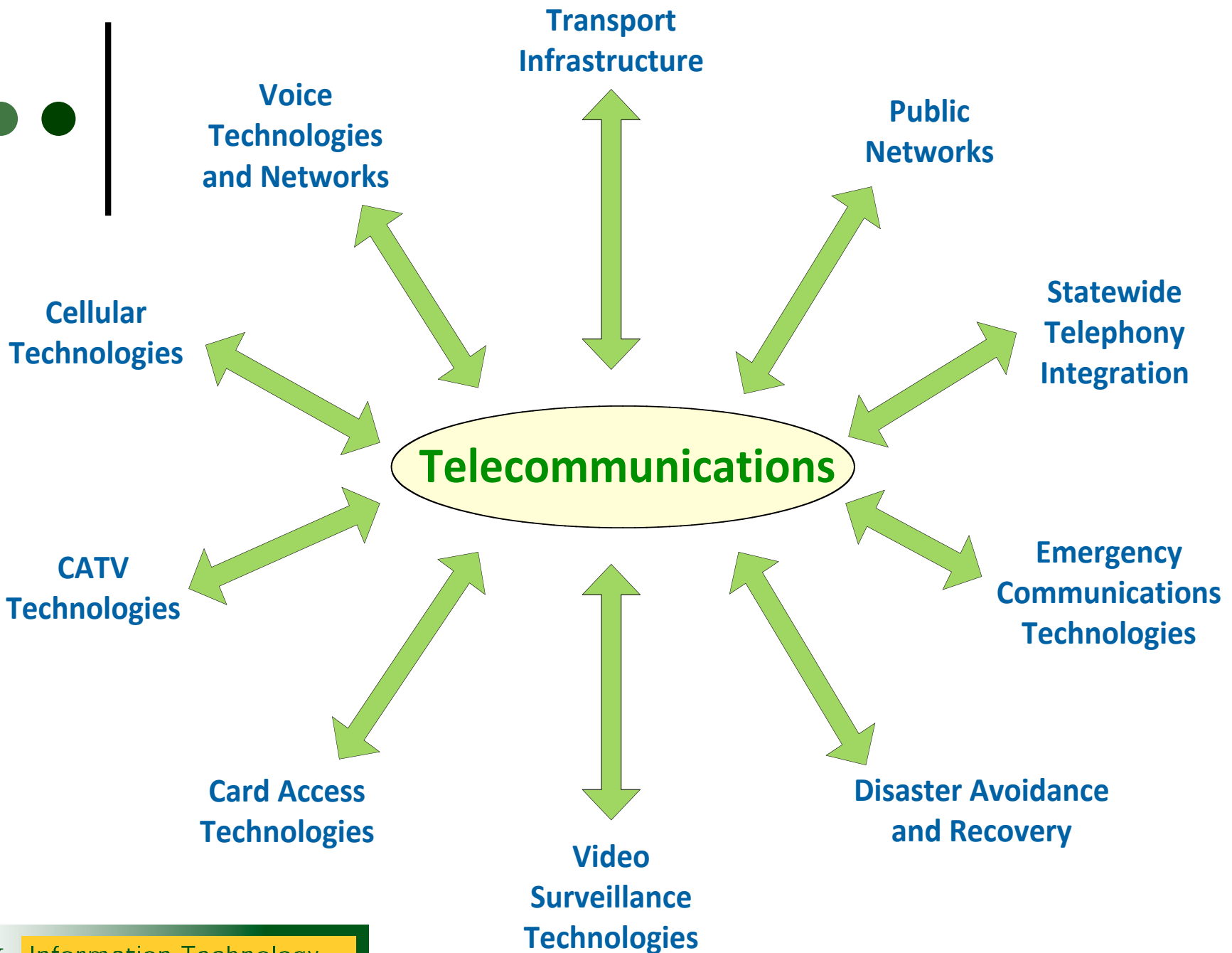
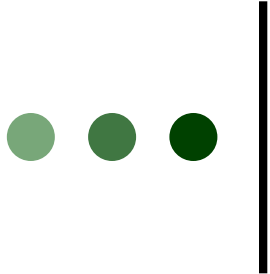
- **Student Technology Fee**
 - Investing in our IT future together
- **ITS Employees**
 - ~80 students a year





IT Leaders

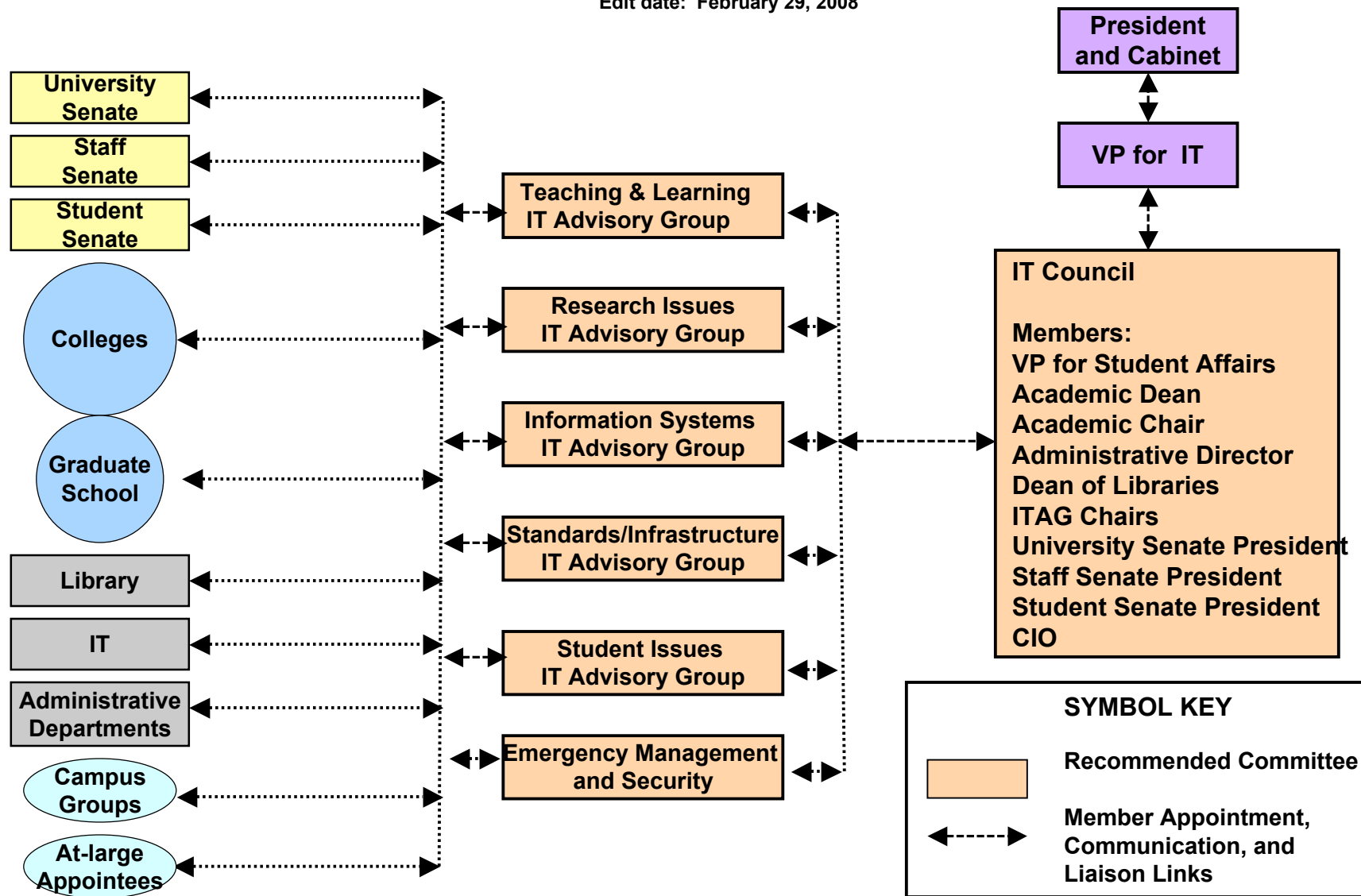
- **Jeff Gerst, ITS**
 - Associate VP for IT & CIO
- **Joan Chapek, Telecommunications**
 - Director
- **Dr. Holly Bastow-Shoop, HDE**
 - Professor
 - IT Council



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Recommended NDSU IT Committee System Committee System Overview

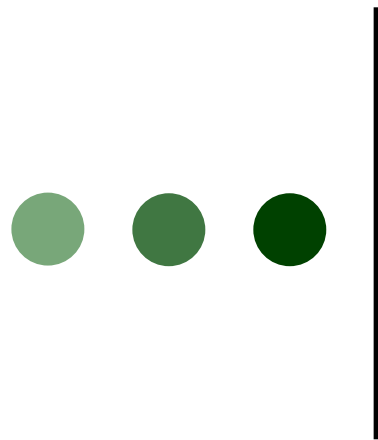
Edit date: February 29, 2008





Our Questions

- **How do we manage growth?**
- **How do we decide what new IT tools and services to support?**
- **How do we decide what services are obsolete and should be dropped?**
- **How do we leverage centralized and distributed IT personnel to maximize services and support?**
- **Who champions ethical use?**



Drawing



Your Questions

- **Cloy Tobola,**
ITS Communications Coordinator
- www.ndsu.edu/vpit
 - Defining IT at NDSU

● ● ● | **Thank you!**