

## Cole Jungberg Oxbow Country Club



## Summer Intern Responsibilities

- Learn the operations of all departments including Banquets, Pro Shop, Serving/Bartending, Kitchen, and Golf Tournaments
- Oversee all Pool House Staff to ensure the highest quality is always being delivered to our members
- Attend weekly Manager/Food & Beverage Meetings

## Project

- Increase the efficiency in banquet set ups and layouts by implementing a software such as Social Tables that is toscale based off of the properties blueprints.
- Utilizing a software that is not to scale with the room causes a lot of extra time during set up due to the fact that you need to re-configure the room and clients are typically confused why the room isn't laid out how it was shown on the diagram given.
- Decreasing set up time will also decrease the amount of man hours being spent in a room making, maximizing Oxbow's man hours on a month to month basis

## Top 3 Things I Learned

- 1. Communication is key in a business with many many departments
- 2. Keep a positive mood no matter what the current situation is
- 3. Stay positive and motivated, a motivated staff is what makes a successful business successful