



## Student Financial Services

### Summer Financial Aid

Summer School is around the corner and the 2012 Summer Financial Aid application is now online at <http://www.ndsu.edubisonconnection/finaid/application/summer/>. The deadline to apply is July 15, 2012. Award information will be sent to the students by e-mail.

Summer school financial aid is based on the 2011-12 FAFSA. Students enrolled at least half time (6 credits for undergrads and 5 credits for grads) will be awarded any Federal Direct Loan eligibility that they did not receive during the 2011-12 academic year. If a Pell Grant recipient was not a full time

student for both semesters of the 2011-12 academic year, there may be some Pell Grant eligibility left for summer. If a student has used up all their Federal aid during the year, alternative loans are available at [http://www.ndsu.edubisonconnection/finaid/aid/loans/altloans/lenderlist\\_alternative/](http://www.ndsu.edubisonconnection/finaid/aid/loans/altloans/lenderlist_alternative/).

The TEACH Grant will also be available to students who are eligible.

Work-Study, the SEOG Grant, the ND State Grant, and the Perkins and Nursing Loans are not available during the summer.

Students who do not meet Standards of Satisfactory Academic Progress (SAP) are not eligible to receive Federal aid, but may apply for certain Alternative Loans at the website above. Students who are disqualified will be notified of their disqualification status and appeal options via email.

Financial Aid is based on enrollment calculated at 12 a.m. June 16th and will be applied to the student's account on Tuesday, June 19<sup>th</sup>.

Have an enjoyable summer!

*Submitted by Becky Rude*

### Division of Student Affairs Philosophical Statement

*To promote an environment built on collaboration and relationships which models servant leadership and principle-centered leadership in all aspects of our service delivery.*

## Bison Connection

### Important Dates, Deadlines & Information

Customer Account Services will apply late fees to any unpaid balances for Spring 2012 and prior semesters on April 16. The monthly late fee is 1.75% of any unpaid balance and is assessed each month on all charges that are more than 30 days past due.

The third monthly installment is due on April 13 for those students who enrolled in the Spring 2012 Monthly Payment Plan. Monthly Payment Plans are not available during the summer semester.

The 2012 Summer Financial Aid application is now available on our Bison Connection website at <http://www.ndsu.edu/bisonconnection/finaid/application/summer/>. Summer financial aid will be disbursed to student's accounts on June 19.

The deadline to submit an application for summer financial aid is July 15.

The Bookstore does not allow book charges during the Summer 2012 term.

Bison Connection has been busy this spring assisting the Office of Admission with prospective and incoming student events. Representatives attended the 'Ask Me about NDSU' event held in the Twin Cities area on March 11 and 12, to help answer any financial aid questions students had. Currently staff is presenting financial aid information during the Admission Possible and Advancement Via Individual Determination events. Upcoming events include the Discover NDSU Workshops held at NDSU on April 20 and April 21 and Transfer/Freshman Orientation on April 23.

*Submitted by Larissa Kunde*

### Inside this issue:

April 2012

Admission | Personalized Approach to Student Recruitment

Bison Connection | Important Dates, Deadlines & Information

Career Center | Dining Etiquette

Orientation & Student Success | Online Orientation Option

Registration & Records | Reactivations & Readmissions

Student Financial Services | Summer Financial Aid

# Orientation and Student Success

## Online Orientation is an Option to Small Group of Students

While 98% of new students attend New Student Orientation sometime during the summer, there is a small group of students for whom an on-campus Orientation is not possible. Some of these students live far distances from Fargo while others are involved in military activities throughout the entire summer. For these students, there is an Online Orientation option to receive valuable information intended to aid their transition to NDSU.

Online Orientation is a presentation that includes information on Academics, Finances, Campus Life, and a Campus Connection tutorial. After completion of the Online Orientation, the Office of Orientation and Student Success works to connect the student with an Academic Adviser. Typically, communication with the Academic Adviser is via phone and/or email. Once the student and Adviser communicate about the courses for which the student should register, the student will register via Campus Connection during the scheduled Orientation dates. Students who are completing Online Orientation do not need to register for courses earlier than those students who are attending an

on-campus Orientation.

The Office of Orientation and Student Success strongly encourages new students to attend an on-campus Orientation session. There are far more benefits including meeting other new students, talking face-to-face with an Academic Adviser, assistance registering for courses, a campus tour, a tour of the residence hall, dining in a campus dining center, and guidance from COAR team members. Additionally, the on-campus Orientation has parent sessions. These benefits cannot be duplicated in the Online Orientation. Whenever possible, students should attend an on-campus Orientation.

To be eligible for the Online Orientation option, students must meet certain criteria. If you are working with a student for whom an on-campus Orientation seems impossible, please refer them to the Office of Orientation and Student Success at 701-231-8379.

To find additional information about Orientation including dates, an Orientation checklist, and the reservation form, go to: [www.ndsu.edu/studentssuccess](http://www.ndsu.edu/studentssuccess).

*Submitted by Angela Seewald-Marquardt*

### EMPLOYEE RECOGNITION

Recently, a luncheon was held in honor of this year's retirees, and to recognize employee years of service. The following are the names of those honored from the Enrollment Management Unit.

#### 5 Years

Kristen Behrens  
Mark Breitbach  
Rebecca Busby  
Tonia Christiansen  
Tammy Fraase  
April Helgaas  
Sarah Hunter  
Bonnie Litton  
Linda Murphy

#### 15 Years

Holly Doll  
Laura Oster-Aaland  
Rebecca Rude  
Merideth Sherlin  
Karen Thoreson

#### 30 Years

Debby Wichmann

#### 40 Years

Carolyn Orvik

#### 10 Years

Shayla Durick  
Heather Soleim

**CONGRATULATIONS!**

## Admission

### Personalized Approach to Student Recruitment

As the college recruitment landscape continues to become more competitive each year it is important for NDSU to be innovative in its approach to new student recruitment. In 2010 the Office of Admission began implementing a territory management model. This model is built around the idea of establishing ongoing, personal relationships with prospective students.

Each admission counselor is assigned to a territory and is responsible for all of the high schools and students within it. Territories are divided by zip code with several regional territories in North Dakota and Minnesota and a larger territory that spans the rest of the United States. There is

also a territory that focuses on underrepresented students which includes tribal high schools in North Dakota and schools in Minnesota with a large amount of diversity.

This recruitment model has provided a much more personal approach for prospective students and their respective admission counselor. Several communications and interactions that the students receive come directly from their assigned territory counselor. Examples of these are:

- A letter from the counselor introducing themselves as the student's personal contact
- A personal email or post card congratulat-

ing students on their admission

- Phone calls from territory counselors following up on missing application materials
- Meeting with the territory counselor when completing a campus visit

Weekly reports including information about applicants and admitted students have assisted counselors with planning and goal setting. Territory management has allowed NDSU to personalize its recruitment efforts and it will continue to evolve to meet the changing demands of prospective students.

*Submitted by Justin Grams*

## Career Center

### Dining Etiquette Video

Whether you are going out for dinner with a co-worker, a potential employer or just enjoying an evening out with your family, Jill Wilkey - Director of the Career Center, has put together a fifteen minute video on the "Do's and Don'ts" of dining etiquette. Jill explains and demonstrates the correct way to use utensils and dinnerware, in order to be relaxed, comfortable and confident when dining out.

Watch and enjoy the video found online at: <http://www.youtube.com/watch?v=MwKqFuDKf9k&feature=youtu.be>

I am sure you will come away with several helpful tips.

*Submitted by Sherry Josephsen*

### Division of Student Affairs Vision Statement

*"Connecting students with  
people who care"*

### Message from the inService Committee

*Thank you to the presenters and participants for attending the inService Information Sessions held in November 2011 and March 2012.*

*The feedback we received was positive, and the information presented was beneficial to all the units in Enrollment Management.*

*If you have ideas for future topics please submit your suggestions at:*

<http://www.ndsu.edu/enrollmentmanagement/in-service/suggestions/>

# Happy Spring!

## Registration & Records

### Reactivations and Readmissions

As a new Academic year quickly approaches, many students are returning to NDSU. New undergraduate students apply in the Office of Admission, while previously admitted students fill out an "Undergraduate Reactivation/Petition for Readmission" form that is processed through the Registration and Records Office. This form is used when a student has been out of attendance for one or more semesters (not including summer); petitioning to return after an academic suspension; and when a non-degree seeking student, who has been approved through the Office of Admission, is taking undergraduate courses for interest.

The form asks students to identify the semes-

ter they plan to return, whether or not the student attended other institutions while away from NDSU (students must arrange to have final, official transcripts from those institutions sent to R&R), and a section on safety and security. If a student is returning from an academic suspension and they attended another institution during their two semester suspension period, NDSU will need that official transcript to determine their overall eligibility to return.

Once the form is submitted for review to the Office of Registration and Records, students can expect a 3-4 day turn-around, but it can take up to 3 weeks should other circumstances apply (transcripts/safety and security

matters). Amber Triebold processes the undergraduate reactivation forms. Most students are notified via the e-mail address they have indicated on the form of their readmission status. If the e-mail address is invalid, a letter is sent to the address provided. Students are able to register once their appointment time arrives, and they are officially a Bison once again!

*Submitted by Amber Triebold &  
RaNelle Ingalls*

### WE'RE ON THE WEB!

[www.ndsu.edu/enrollmentmanagement](http://www.ndsu.edu/enrollmentmanagement)

Check out archived articles for refreshers on policies, procedures and timelines.

