

The Equity Office sends out annual Qualtrics surveys to individuals (Reporting Party, Responding Party, mandated reporter, etc.) involved in an Equity Office complaint. The surveys are sent to identify areas in which to improve. One survey was sent to individuals involved in student complaints while a second survey was sent to individuals involved in employee complaints. Individuals had approximately one week in which to complete a survey before the survey was closed. Responses provided were anonymous. 14 responses were received from individuals involved in student complaints while 8 responses were received from individuals involved in employee complaints. After reviewing the results, the Equity Office has identified several areas in which to focus on during the 2020-2021 academic year:

- Continue to provide information to both students and employees regarding supportive services (Counseling Center, Student Health, SAPA Coordinator, Ombudsperson, EAP, etc.);
- Continue to provide information to students regarding interim measures (No Contact Orders, No Trespass Orders, course changes, housing changes, etc.);
- Increase pool of trained faculty and staff who can serve as Review Committee members;
- Consider sending a reminder of procedures for faculty and administrators (especially noting any changes from past practices).