Things to Know

Newsletter Article

Campus Map

Department Info

Organization Chart

Department Personnel

Who Does What in the Department

Academic Calendar

Holidays Observed

Annual Leave Policy 130

Sick/Dependent Leave Policy 143

How to Access Paycheck and Benefits

Email Signature

Business Card

Voicemail

Your emp	loyee ID:
Your copie	er code is:
Your long	distance code is:
Address:	NDSU Dept ####, PO Box 6050, Fargo, ND 58108-6050 (mailing address) STREET ADDRESS, Fargo, ND 58102 (delivery address)

Faculty and staff formal photos: Photos of faculty and staff (head and shoulder) are taken in Publications Services, Prairie Hall, room 20, on the first Wednesday of each month from 9-11:30 a.m. No appointment is necessary. If you have questions, call 231-8321.

Welcome to our department! We'd like to introduce you in one of our upcoming weekly department email newsletters.

1) Would you please email me a current photo of yourself (or stop by my desk sometime and we can take one!) to include with the article? Please send to firstname.lastname@ndsu.edu

Photos of faculty and staff (head and shoulder) are taken in Publications Services, Prairie Hall, room 20, on the first Wednesday of each month from 9-11:30 a.m. No appointment is necessary. If you have questions, call 231-8321.

2) Also, please take a few minutes to tell a little bit about yourself:

Name: Click or tap here to enter text.

Position: Click or tap here to enter text.

When did you start in this position? Click or tap here to enter text.

Where are you from? Click or tap here to enter text.

Educational background: Click or tap here to enter text.

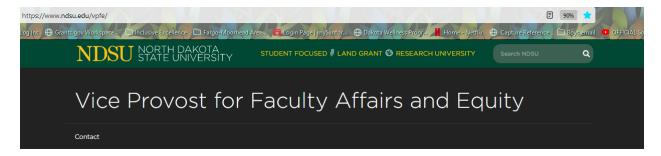
Interests outside of work: Click or tap here to enter text.

Any comments or other interesting things to share? Click or tap here to enter text.

Graduate Students, please also include:

What is your educational plan? Click or tap here to enter text.

Under whose direction are you working? Click or tap here to enter text.



Dr. Canan Bilen-Green



The Vice Provost for Faculty Affairs and Equity, Dr. Canan Bilen-Green, works closely with the Provost in areas including faculty policies, recruitment, development, leadership training, promotion and tenure, executive searches, and other issues related to faculty and their concerns. Dr. Bilen-Green also oversees the following areas:

- Disability Services
- Equal Opportunity and Title IX Compliance
- Faculty Affairs
- Faculty and Scholar Immigration
- Multicultural Programs
- ADVANCE and Commission on the Status of Women Faculty

Dr. Bilen-Green serves as the Title IX/ADA Coordinator, chair of the **Senate Coordinating Council** and **Faculty Awards and Recognition Committee**, and cochair of the **President's Council for Diversity, Inclusion and Respect**.

Vice Provost for Faculty Affairs and Equity
Old Main 103
(701) 231-7131
Site Manager: Office of the Vice Provost
Last Updated: Thursday, December 23, 2021 11:16:03 AM

NDSU NORTH DAKOTA STATE UNIVERSITY

🌣 STUDENT FOCUSED 🧗 LAND GRANT 🚱 RESEARCH UNIVERSITY

President

Provost

Vice President for Finance and Administration

Vice President for Agricultural Affairs

Vice President for Research and Creative Activity

Vice President for Information Technology

Athletic Director

Associate Vice President for University Relations

State Forester

College of Agriculture, Food Systems, and Natural Resources

Agribusiness and Applied Economics Agricultural and Biosystems Engineering Animal Sciences

Microbiological Sciences

Plant Pathology

Plant Sciences

School of Natural Resource Sciences

College of Arts, Humanities and Social Sciences

Architecture and Landscape Architecture Communication

Criminal Justice and Political Science Emergency Management English

History, Philosophy, and Religious Studies Modern Languages

Music

Sociology and Anthropology Theatre Arts

Visual Arts

Women and Gender Studies

College of Business

Accounting

Management and Marketing Transportation, Logistics, and Finance

College of Engineering

Aerospace Studies (Air Force ROTC)
Agricultural and Biosystems Engineering
Civil and Environmental Engineering
Computer Science

Construction Management

and Engineering
Electrical and Computer Engineering
Industrial and Manufacturing Engineering

Mechanical Engineering

Military Science (Army ROTC)

College of Health Professions

Allied Sciences

Nursing Pharmaceutical Sciences

Pharmacy Practice

Public Health

College of Human Sciences and Education

Apparel, Merchandising, Interior Design, and Hospitality Management

Health, Nutrition, and Exercise Sciences
Human Development and Family Science
School of Education

College of Science and Mathematics

Biological Sciences Chemistry and Biochemistry

Coatings and Polymeric Materials

Geosciences Mathematics

Physics Psychology

Statistics

N.D. Governor's Schools in Arts, Business/Entrepreneurship, Mathematics and Science

College of Graduate and Interdisciplinary Studies

Libraries

Administrative Departments

Accreditation and Assessment Group Decision Center

Office of Institutional Research

and Analysis Office of Teaching and Learning

Summer School Upper Great Plains

Transportation Institute

Enrollment Management

Admission

Administrative Systems

One Stop

Registration and Records Student Financial Services

.



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Office - Who Does What

Accounting questions -

Class permits/permission -

Conference Room Scheduling -

Copier/Fax/Scanner questions -

Custodial issues -

Department Newsletter -

FedEx/UPS/Mailing -

Grant issues -

Facebook/Web page -

Keys/card key access -

Ordering things other than office supplies –

Ordering office furniture -

Ordering food for meetings – (check on requirements/forms before planning)

Phone service -

Software (including SAS) -

Supplies -

Surplus items -

Textbook ordering -

Travel reimbursements -

Vehicle reservations -

Work orders for Facilities Management -

North Dakota University System 2022-2023

Academic Calendar

August

		Aug	ust 2	2022		
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

าา	Pagistration/Classes start at 4:00 n m
22	Registration/Classes start at 4:00 p.m.

- 23 First full day of classes
- 31 Last day to add courses or drop without record

September

- Final bill payment deadline (institutional deadlines may be earlier)
- 19 Enrollment census date

	J	anu	ary 2	2023	3	
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29		31				

	Se	ptei	nbei	202	22	
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

November

10	Last day to withdraw from term or drop with record
11	Holiday – Veterans Day

23-25 Holiday – Thanksgiving/Thanksgiving Break

February 2023 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

December

12-16 Last Week of Classes/Finals Week

January

	(Octo	ber :	2022	2	
S	M	T	W	T	F	S
						1
2			5			8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

November 2022

M T W T F

1 2 3 4 8 9 10 11

13 14 15 16 17 18 19

20 21 22 23 24 25

27 28 29 30

- 9 Registration/Classes start at 4:00 p.m.
- First full day of classes
- 16 Holiday Martin Luther King Jr. Day
- 19 Last day to add course or drop without record
- Final bill payment deadline (institutional deadlines may be earlier)

		Mar	ch 2	023		
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

February

- 6 Enrollment census date
- 20 Holiday Presidents' Day

March

13-17 Spring Break

S M T W T F S 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

April

- 6 Last day to withdraw from term or drop with record
- 7 Holiday Good Friday
- 7-10 Holiday Easter/Easter Break

December 2022 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

May

8-12 Last Week of Classes/Finals Week

		Ma	y 20)23		
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8		10			
14	15	16	17	18	19	20
21	22	23	24	25	26	27
	29					

Finals may begin on Saturday if the previous Friday is a Reading and Review day – *SBHE policy 406.1 3. E. SBHE policy 406.1 4.*—Campuses may adjust course meeting schedules when the holiday schedule differentially affects courses that meet once a week.

Add, drop and withdrawal dates for sessions less than 16 weeks in length are set proportionately.

Shaded boxes are standard scheduled class days.

See <u>policy 406.1</u> for academic calendar information See <u>policy 440</u> for enrollment reporting information See <u>policy 830.1</u> for payment

Standard scheduled class days are M-F, including registration day and excluding holidays and spring break

- Class holidays are Labor Day, Veterans' Day, the day before and following Thanksgiving Day, Martin Luther King Day, Presidents' Day, and the Friday before and Monday following Easter Sunday;
- b. Fall semester ends before Christmas;
- c. There is at least a two week break, including Christmas and New Year's Day, between Fall and Spring semesters:
- d. There is a one week Spring semester break beginning the Monday following 40 class days;
- e. Finals week begins on a Monday unless a campus identifies the penultimate Friday of the semester as a reading/review day, in which case final exams may begin on the Saturday following the Friday reading/review day;

Last day to add courses or drop without record

For a standard 16-week semester, the last day to add or drop a course without a record is the **10th calendar day in the fall term** and the **11th calendar day in the spring term**

Final bill payment deadline (institutional deadlines may be earlier)

The designated fee payment date must be within the first 12 scheduled class days of the term.

Enrollment census date

Each campus shall report fall and spring semester enrollments for degree credit students based on the number of students enrolled on the **twentieth scheduled class day** of the fall and spring semesters.

Last day to withdraw from term or drop with record

The last day to withdraw without having grades entered is the last class day of the 12th week of classes

North Dakota State University 202**2** Holidays Observed

New Year's Day - Friday, December 31

Martin Luther King Jr. – Monday, January 17

President's Day - Monday, February 21

Good Friday - Friday, April 15

Memorial Day - Monday, May 30

Independence Day - Monday, July 4

Labor Day – Monday, September 5

Veteran's Day - Friday November 11

Thanksgiving – Thursday, November 24

Christmas – Monday, December 26

New Year's Day - Monday, January 2

North Dakota State University Policy Manual

SECTION 130 ANNUAL LEAVE

SOURCE: NDUS Human Resources Policy Manual, Section 6

NDSU President

- Annual leave with pay is earned by eligible employees for the purpose of freeing them from their
 regular duties to spend time in rest and recreation or to attend to personal matters. Upon approval,
 annual leave may only be used in place of regularly scheduled work hours and shall not cause
 overtime. Such leave should be programmed to insure that leave is taken rather than carried
 forward from year to year.
- 2. University operations govern annual leave periods. Consideration is given first to the convenience of the administration, departmental needs, then the employee's departmental seniority and finally to the employee's preference. Annual leave is computed on the basis of the employee's hours/week, and months/year.
 - 2.1 The employee must obtain authorization from his/her department head before taking annual leave. The form of this authorization is to be determined by the respective department head.
 - 2.2 The employee is responsible to report their leave in absence management upon returning to work.
- 3. Annual leave with pay for full-time benefited, broadbanded staff employees is earned on the basis of continuous service from date of employment as follows:

First through third year - the equivalent of 12 days per year Fourth through seventh year - the equivalent of 15 days per year Eighth through twelfth year - the equivalent of 18 days per year Thirteenth through eighteenth year - the equivalent of 21 days per year Over eighteen years - the equivalent of 24 days per year

Annual leave for full-time, non-banded employees in the following job categories is earned on the same basis as for staff employees: graduate research fellows (2230), graduate teaching fellows (2235), post doc research fellows (2240), research scientists (2420), extension program assistants (2530), and international exchange scientists (2810).

Graduate teaching, research or service assistants and experiment station project assistants do not earn annual leave.

- 3.1 Years of service shall be computed from the employment anniversary dates.
- 3.2 Annual leave for part-time staff employees and the non-banded employees identified above in 3 is earned on a prorated basis.
- 4. Presidents, executive deans, provosts, vice presidents, positions excluded from the broadbanding system, and other positions approved by the President or chancellor at the time of hire are entitled

to accrue a minimum of twelve working days and a maximum of 24 working days of annual leave each year to be taken at the convenience of the administration. Accrual rates for these employees are determined by the institution president. For any of these employees who are less than full-time, the annual leave will be prorated.

Each department may negotiate annual leave accrual on a case-by case basis during the recruitment, with prior Presidential approval. Current benefitted employees are not eligible.

- 5. Annual leave for 12 month faculty and other non-banded job categories not identified in #3 above is earned at the rate of 16 hours per month, 24 days per year. Annual leave will be prorated for those who are less than full-time. For non-banded employees on 9, 10, or 11, month appointments, see Section 320.
- 6. All eligible employees may accumulate annual leave hours. Full-time employees may accumulate up to 30 working days or 240 hours which shall be carried forward on January 1st of each year. Part-time employees may accumulate up to the equivalent number of days or hours on a prorated basis. Any accumulation in excess of 30 days or 240 hours (or the equivalent on a prorated basis for part-time employees) on December 31st of each year shall be cancelled.
- 7. All employees eligible to accumulate annual leave must take at least forty hours (or the equivalent on a prorated basis for part-time employees) of annual leave each year, except for the year during which they are hired.
- 8. When a holiday occurs during annual leave, the holiday is not considered a day of annual leave time.
- 9. At the discretion of the department head and the concurrence of the Director of Human Resources/Payroll or designee, an employee may be granted annual leave in advance of the accumulation thereof up to a maximum of 40 hours. In rare cases, such as leave due to a workers compensation claim or shared leave, the HR/Payroll office may process leave which exceeds the 40 hour advance. Annual leave taken in advance of accumulation may be deducted from the employee's last paycheck provided the employee has signed an agreement authorizing the deduction. This agreement must be submitted to and approved by the Office of Human Resources and Payroll prior to the employee obtaining a negative accrual balance.
- 10. Benefited employees terminating employment must be paid for earned unused annual leave subject to all approved payroll matched reductions/deductions. "Unused annual leave" shall include any leave carried over from the previous year and all accrued leave up to the date of termination. Proper termination notice must be given and any unearned annual leave taken shall be deducted from the employee's last paycheck.
 - 10.1 Annual leave earned by an employee on a 12 month appointment may not be carried forward by the employee to be used or paid for during the term of a subsequent appointment for less than 12 months and must be paid out.
- 11. In case of death, payment of all earned, unused annual leave shall be paid according to Section 34-01-12 of the North Dakota Century Code. (See Section 183.)
- 12. Accrued annual leave for employees previously employed with other North Dakota institutions or agencies may be transferred to institutions under the State Board of Higher Education according to agreements between the employee and the institution. If re-employment occurs within one calendar year, the re-employing institution shall credit the employee with prior years of service from any state agency in computing annual leave accrual rate.

- 13. When employment begins or ends during a pay period, the accrual of annual leave shall be prorated for the pay period when the employee is hired or terminated and does not work a full pay period.
- 14. Leave requests are processed on an on-going basis. The approving supervisor is responsible for verifying leave balances before approving. Corrections to leave will be handled by the Office of Human Resources and Payroll.
- 15. Employees may exercise FMLA rights to preserve up to 40 hours of their available annual leave balance while the remainder paid leave runs concurrent with the FMLA leave entitlement period. After FMLA eligibility is exhausted then FMLA protections shall not apply to the preserved annual leave balance.

HISTORY:

New July 1990 Amended April 1996 Amended March 1998 Amended October 1999 Amended April 2002 Amended October 2003 March 2006 Amended April 2010 Housekeeping May 15, 2012 Housekeeping Housekeeping April 11, 2013 Housekeeping July 12, 2013 Amended March 26, 2014 November 7, 2014 Amended June 22, 2015 Amended March 31, 2017 Housekeeping Housekeeping August 31, 2018 December 14, 2020 Amended

SECTION 143 SICK/DEPENDENT LEAVE

SOURCE: NDSU PRESIDENT

NDUS Human Resource Policy Manual

- 1. Sick leave, including maternity, is a benefit granted by the University to eligible employees and is not a benefit considered to be earned by the employee such as annual leave. It is an insurance benefit allowing employees to build a reserve of days they can use for their extended illnesses. Abuse of this benefit may be grounds for disciplinary action or termination. Employees are responsible for informing their supervisors prior to the start of their work schedule of their sickness.
 - 1.1 The employing department may require satisfactory medical verification as deemed necessary by the department head prior to the payment of sick leave.
 - 1.2 The employee is responsible for furnishing their supervisor or department head with a completed "Notification of Employee Leave" card upon returning to work.
 - 1.3 Sick leave may only be used in place of regularly scheduled work hours and shall not cause overtime.
- 2. Sick leave is granted on the basis of continuous service from date of employment for benefited staff employees, and benefited 12-month academic staff and other non-banded staff.
- 3. Sick leave for full-time eligible employees accrues based on rate per hour at a rate equivalent to 12 days per year. Sick leave for eligible part-time employees working 20 hours or more per week is granted on a prorated basis. Sick leave accumulation is unlimited.
- 4. Sick leave may be granted to employees who become ill while on vacation provided satisfactory medical proof of such illness is submitted.
- 5. When a holiday occurs during a paid sick leave, the holiday is not considered a day of sick leave.
- 6. Upon termination, employees with ten years of continuous state service will receive a payment equivalent to 10% of the dollar value of their accrued sick leave. The amount is computed on the basis of the employee's salary at the time of termination and shall be in the form of a lump-sum payment.
- 7. At the discretion of the department head and the concurrence of the Director of Human Resources/Payroll or designee, an employee may be granted sick leave in advance of the accumulation thereof up to a maximum of 40 hours. In rare cases, such as leave due to a workers compensation claim or shared leave, the HR/Payroll office may process leave which exceeds the 40 hour advance. Sick leave taken in advance of accumulation may be deducted from the employee's last paycheck provided the employee has signed an agreement authorizing the deduction. This agreement must be submitted to and approved by the Office of Human Resources and Payroll prior to the employee obtaining a negative accrual balance.

- 8. Unless an approved leave of absence has been granted, an employee who is off the payroll for one year shall lose unused sick leave.
- 9. Accrued sick leave is transferable from any state agency to the employing institution if employment with the institution occurs within one calendar year of separation of service with the state agency. In the event of a Reduction in Force, sick leave is transferable if reemployment occurs within two calendar years.
- 10. Sick leave may be used by the employee when:
 - 10.1 The employee is unable to work due to a mental or physical condition (including maternity).
 - 10.2 The employee has an appointment for the diagnosis or treatment of a medically related condition.
 - 10.3 The employee wishes to attend to the needs of an eligible family member who is ill or to assist them in obtaining other services related to their health. Eligible family members include the employee's spouse, parent (natural, adoptive, foster, and step-parent); child (natural, adoptive, foster, and step-child); or any other family member who is financially or legally dependent upon the employee or who resides with the employee for the purpose of the employee providing care to the family member.
 - 10.4 Sick leave used for the purposes described in 10.3 shall not exceed eighty (80) hours per calendar year.
 - 10.5 In the case of a serious health condition of an eligible family member, an employee may take up to a total of four-hundred-eighty (480) hours of sick leave in any twelve-month (12) period, including the eighty (80) hours in section 10.4 above.
 - 10.6 The employee is caring for a newborn child or for a child placed with the employee, by a licensed child-placing agency, for adoption or as a precondition to adoption, but not both. Sick leave in such cases is limited to six (6) weeks during the first six (6) months from birth or placement.
 - 10.7 The employee seeks for oneself or to assist a parent, child, spouse, sibling, or any other individual who regularly resides in the household or who within the prior six months regularly resided in the household, with the consequences of domestic violence, a sex offense, stalking, or terrorizing. Sick leave may be used to seek legal or law enforcement remedies; treatment by a health care provider for physical or mental injuries; obtain services from a domestic violence shelter, rape crisis center, or social services program; obtain mental health counseling; and participate in safety planning, relocation or other actions to increase the employee's or immediate family member's safety from future domestic violence, a sex offense, stalking or terrorizing. The immediate supervisor may limit the use of sick leave for this section to forty (40) hours per calendar year.
- 11. The accrual of sick leave shall be prorated for the pay period in which employment begins or ends.
- 12. Sick leave is not accrued during developmental leaves or leaves of absence without pay.

- 13. Accumulated sick leave may be used for any period(s) of actual disability caused or contributed to by pregnancy. Beyond the period of disability, an employee may request use of annual leave, family leave, and/or leave without pay to provide for an extended post-delivery period away from work.
- 14. Leave requests are processed on an on-going basis. The approving supervisor is responsible for verifying leave balances before approving. Corrections to leave will be handled by the Office of Human Resources and Payroll.
- 15. Employees may exercise FMLA rights and preserve up to 40 hours of their available sick leave balance while the remainder paid leave runs concurrent with the FMLA leave entitlement period. After FMLA eligibility is exhausted then FMLA protections shall not apply to the preserved sick leave balance.

HISTORY:

New July 1990 April 1992 Amended July 1997 Amended Amended April 2002 Amended January 2004 November 2005 Amended January 2007 Amended March 2008 Amended Amended November 7, 2011 July 12, 2013 Housekeeping Amended October 5, 2015 Housekeeping March 31, 2017 December 14, 2020 Amended

How to Access Your Paycheck and Leave Balance Information

https://adminsys.ndus.edu/psp/hehp/?cmd=login&languageCd=ENG&

Your **User ID** will be everything to the left of the "@" of your email address.

Your **Password** is the same as your email password.

Human Resources Management System (HRMS)

Employee Self Service



All NDSU employees have access to an employee information portal in PeopleSoft HRMS called "Self Service".

This functionality gives employees access to four areas:

- 1. Personal Information
- 2. Payroll and Compensation
- 3. Benefits
- 4. Miscellaneous

Personal Information

Allows employees to view and/or change their home and mailing addresses, phone numbers, emergency contacts, email addresses, marital status and ethnic group(s). It also allows employees to view and/or change their data privacy status.

Payroll and Compensation

Allows employees to view and/or print current and past paychecks, view and/or change direct deposit and W-4 tax information and view voluntary deductions they have elected. It also allows employees to view W-2 tax information from 2005 to the most current tax year available or request a W-2 be mailed to them.

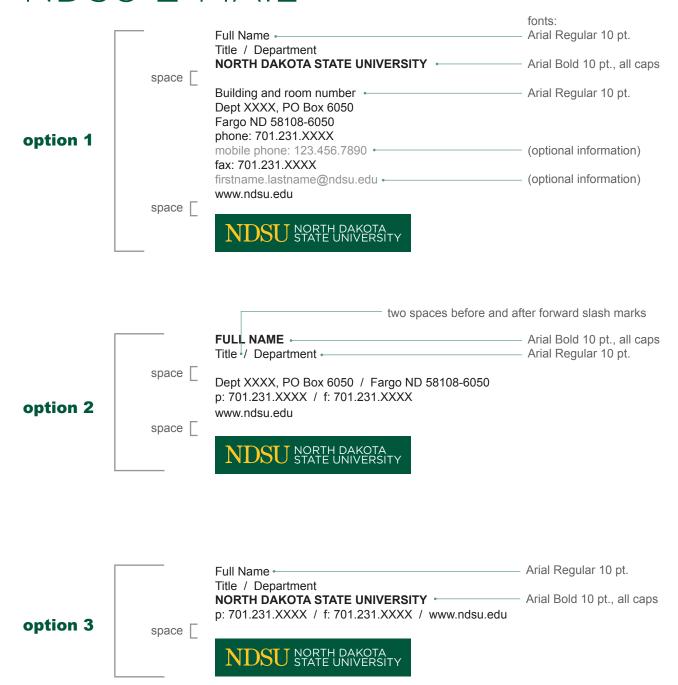
Benefits

Allows employees to view the benefits they have enrolled in and the amount of coverage they have elected for those benefits. Employees cannot make changes to this benefit information, it is view-only.

Miscellaneous

Allows employees to purchase or renew their employee parking permits. This option is available only to benefitted employees during certain times of the year. NDSU's Parking and Transportation Services Office will communicate this availability to employees.

NDSU E-MAIL



NOTES

Appearance of the font size may vary slightly, depending on e-mail software. If 10 points appears too small or too large on your system, you may adjust the size.

Since some e-mail programs do not allow formatting (font choices, bold text, etc.), users on those systems may choose to follow the order of information from the above options in whichever font is the default on that system.

Use of the NDSU logo graphic is encouraged in all e-mail signatures, except in situations where an e-mail system does not offer a way to place the graphic as part of the signature. If you are unable to use the logo graphic, be sure to use one of the signature options that spells out North Dakota State University within your contact information.

Jane Doe, Ph.D.

PROFESSOR

DEPARTMENT OF EDUCATION

NDSU NORTH DAKOTA STATE UNIVERSITY

office: 609 Old Main

mail: NDSU Dept 9990 | PO Box 6050 | Fargo ND 58108-6050

p: 701.231.0001 **f:** 701.231.0002

e: jane.doe@ndsu.edu

www.ndsu.edu

Voicemail Quick Reference Guide

For Telephone User Interface (TUI)



Login to Access Mailbox

- Initial Password to be provided by your telephone administrator.
- Press Message/Voice Mail if your phone has a button for this, OR Dial 1-9100
- -OR -
- From an outside the office telephone:

Dial 701-231-9100

Press #

Enter your 5-digit extension number and press # followed by your password and press # again.

To log into a different mailbox press * at password prompt

1st Login (Mailbox Initialization)

- Login to access mailbox as described above
- Follow prompts to change your password (required)

The initial Password will be supplied by your telephone administrator.

Passwords must be between 6 and 20 digits (inclusive) and cannot be the same as the extension number.

Record Greetings

Follow prompts to record greetings. You can record a personal greeting, a busy greeting, an unavailable greeting and your name. If you want to use the same greeting at all times you can record only the personal greeting and your name. To skip to the next greeting press any key other than 1 or 2 when prompted.

Retrieving Voice Messages

Login to access mailbox as described above

Press 1 to listen to messages

Press 1 to listen to unread messages

Press 2 to listen to read messages

press 9 to listen to all messages

Note: pressing the * at any time will take you back 1 level the menu. This is consistent throughout Avaya Messaging.

Press	While Listening to, or at end of message:
#	Skip the message. Your Message Waiting Lamp will remain on unless you listened to the entire message
7	Delete the message – You may delete it at any point while listening to it
9	Save the message and turn off the Message Waiting Lamp once all new messages are saved, deleted, or completely listened to
1	Rewind a few seconds.
11	Rewind to the beginning of the message
2	Pause/Resume
3	Fast Forward a few seconds
33	Skip to the End of the Message
5	Play Message Header—Date, Time etc.
6	Forward the message

Recording and Sending a Message

Login to access mailbox as described above

Press 2

Enter recipient mailbox number (to send message to a distribution list press * and the list number, add leading 0 to single digit list numbers)

Wait for recipient confirmation

Repeat until all recipients entered.

Press

Record Message

Enter more recipients or Press #

Press 1 to review the message

Press 2 to rerecord the message

Press 3 to append the message

Press * to cancel and return to main menu

Press # for delivery options

Select delivery options (if any)

Press # to send message and return to main menu.

Mailbox Options (Most Used)

Login to access mailbox as described above

Press	Mailbox Option
4-1-1	Record/Change Personal Greeting
4-1-2	Record/Change Location Greeting (Extended Absence)
4-1-3	Record/Change Customized Greeting
4-1-6	Record/Change Name
4-3 + Option	Change Location—Controls which greeting plays
4-3-8	Review Availability and Locations
4-3-#	Change Availability

Please refer to the following for additional options available within the system:

AVAYA IX Messaging Quick Reference Card (for Avaya Aria Emulation)

This card and video tutorials of the most commonly used features are available here:

kb.ndsu.edu/voicemail

For further assistance contact the NDSU IT Helpdesk at (701) 231-8685 (option 1) or email to ndsu.helpdesk@ndsu.edu