

## Complaint Free Zone

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As members of the Department of Recreation and Leisure Studies at SCSU, we seek to work together positively for the solution of problems and the resolution of conflicts. Rather than complaining or being disrespectful, we are interested in solutions to problems. We attempt to determine a plan of action that we ourselves can take to improve a situation, and then we put that plan into effect. Rather than assuming the worst of others, we take it for granted that every member of the department and of SCSU as a whole is working toward the good of our students. Rather than becoming preoccupied with the faults of others, we prefer to focus on their strengths, providing positive and constructive mentoring to the best of our abilities.

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Jeffrey L. Buller. *The Essential Department Chair*. Anker Publishing company, 2006.