UnitedHealthcare Student Resources is committed to doing our part to reduce waste and its impact on the environment whenever possible. Part of this commitment includes reducing our use of paper during claims processing. We have added claims document delivery to My Account, our online student self-service tool. In addition to reducing our environmental impact, this initiative has increased our security of your personal health information by sending notifications to your email address instead of a mailing address where you may no longer live.

You will receive email notification with instructions to log in to My Account to review any recently added documents, instead of receiving paper copies in the mail.

Email document notifications will include:
- Certificates of Creditable Coverage (COCC) – based on state requirements
- Claims Letters
  - Claims Acknowledgement Letters
  - Letters requesting information necessary for processing of claims
  - Notifications of request for information from Providers necessary for processing of claims
- Explanation of Benefits (EOB) Copies
- ID Cards – Your school may Opt-In to having you receive an email when an ID Card is available. Once the ID Card is available, you may choose how you would like to get your ID Card (i.e. use the UHCSR Mobile Site to access your ID Card electronically, print your ID Card immediately off your own printer, or request a permanent ID Card to be mailed to you).

You may also select to Opt-Out of electronic delivery and choose to receive paper copies, simply by going to My Email Preferences and indicating your preference.

Visit www.uhcsr.com/MyAccount today!