

North Dakota State University

Policy Manual

SECTION 601.1 CARE TEAM

SOURCE: NDSU President

1. The Care Team is available to support students in distress, or faculty and staff who observe student behaviors that cause concern and exceed the boundaries of typical classroom management. Examples may be behaviors that disrupt classrooms, work functions, or living learning environments; lack of civility within the classroom or other campus environments; actions or communications that seem out of character; class assignments that contain threats of harm to self or others; etc. Typically, it would include behaviors that may not constitute a violation of the Code of Student Conduct, but indicate the student needs additional help, connection with campus resources, or informal resolution of an issue.
2. The Care Team consists of representation from the Dean of Students Office, Counseling Center, Residence Life, University Police and Safety Office, and other offices providing services deemed necessary to coordinating resolution of student issues. When a referral is made, the team will attempt to determine what is happening with the student, and what type of assistance the student may need in hopes of resolving the behavioral issue and continuing academic progress in a successful manner.
3. If faculty or staff encounter a student with whom there is concern, the Care Team may be contacted through completing the [Care Team Referral](#), emailing the Dean of Students Office at ndsusrr@ndsu.edu, or by calling the Dean of Students Office.
4. Individuals reporting concerns should include any information that may be helpful to the team in evaluating the situation (e.g. duration, frequency, severity and/or progression of the behavior; any mitigating circumstances; or actions previously employed by you or others to assist the student or change the behavior).
5. Situations occurring outside of daily business hours, and needing immediate consideration, should be referred to the University Police.
6. This team is intended to support and assist students, faculty, and staff in dealing with the problematic behavior, allowing them to retain focus on learning, teaching, research, or other university roles.

For information regarding the role of advisors, please see [NDSU Policy 330](#); For information regarding suicide threat response, please see [NDSU Policy 608](#); For information regarding admission and re-enrollment safety risks, please see [NDSU Policy 607](#).

HISTORY:

New	May 2010
Housekeeping	August 25, 2017
Amended	March 29, 2022
Housekeeping	August 23, 2024