Tips When Electronic I-94 results show "Not Found"

If you receive a "Not Found" message when trying to locate your Form I-94 on the CBP website try the following tips. It is possible that your Form I-94 does not exist because of a system error, but it is also likely it exists in the CBP system with data formatted differently than how you entered it.

- Enter your name as stated in your passport, visa or DS-160. Try entering your name as it is stated on each document.
- Enter your first and middle name in the First Name field. In the first name field, type your first and middle name (if any) with a space between. Do this even if your middle name is not stated on your passport or visa.
- Switch the order of your names. Put your last name in as your first name and your first name in as your last name. Some countries state the name in the passport as first name, last name, rather than the more standard order of last name, first name, which may cause the name to be recorded incorrectly in the CBP system.
- Enter multiple first names or multiple last names without spaces. If you have two first names or two last names, type the first names without a space between them or the last names without a space between them.
- Check for multiple passport numbers. Try each of your passport numbers the number recorded may be different than the passport number on which you were admitted. **Also, check the passport number stated on the visa. If the passport number is different than the current passport, enter the passport number stated on the visa.**
- Do not enter the year if included in the passport number. Some passport numbers may begin with the year in which the passport was issued, causing the number to be too long for the relevant field in CBP's automation system.
- Be sure to check the classification designated on your visa and compare it to the classification stated on the admission stamp in your passport. If there is a slight variations be sure to try both designations.
- Try entering your name as indicated on the bottom of your passport and/or visa (referred to as the Machine Readable Zone (MRZ))

  If all of this fails, please visit your NDSU student advisor or faculty immigration advisor