HALL DIRECTOR

The Residence Life Experience

NDSU RESIDENCE LIFE
**Dear Hall Director Candidate,**

North Dakota State University Residence Life provides an experience for students that enhances their education and involvement in the university community and beyond. I encourage you to considering being a part of this experience that promotes student success. You will have the opportunity to provide leadership and management to our students through supervision of student staff, advising hall government, overseeing operations of a residence hall, facilitating residential curriculum, serving on committees, and assisting with summer camps and conferences.

In an effort to create a vibrant and healthy place to live and learn, NDSU Residence Life is committed to creating an inclusive community for all residents in our residence halls. We serve students through a framework our hall directors developed called S.A.F.E. (sense of belonging, affirmed and valued, freedom to be, and education and growth). As global citizens, we have the responsibility to take action towards positively impacting self, others, and the world.

North Dakota State University is a student-focused, land-grant, research university. NDSU strives for excellence in education, research, and the student experience. NDSU is located in Fargo, the state’s largest city. Along with its sister city, Moorhead, Minnesota, directly across the Red River, Fargo forms a large metropolitan area that has the feel of a small town. There is always something to do in Fargo, from street fairs and concerts to bike trails and shopping.

I hope this information guide provides more detailed information about the Hall Director position, the Residence Life Experience, NDSU, and the Fargo-Moorhead community to help you realize that it’s a great time to be a Hall Director at NDSU.

Please contact me with questions. I look forward to sharing more about the Hall Director position, NDSU, and Fargo with you. Go Bison!

Sincerely,

Brooks Hetle (he/him/his)
Associate Director of Residence Life
brooks.hetle@ndsu.edu | 701-231-1880
Sam Elinson
SEIM & PAVEK HALL DIRECTOR
Hometown: Eagan, Minnesota

“I wanted to work at NDSU because the staff and community are incredibly welcoming and personable. Everyone is so passionate about their work and are driven to give students the best experience they can. The most rewarding part of working at NDSU is developing relationships with the many students I work with. I am glad to be a resource for them and I feel so much pride to see them succeed.”

Thomas Abbey
BURGUM HALL DIRECTOR
Hometown: Puyallup, Washington

“Residence Life allows our team to tailor our Hall Director experience. This department really supports our personal and professional growth, and we are encouraged to pursue our own unique interests and passions.”
The NDSU Department of Residence Life has people on its team from states across the country including Illinois, Michigan, Washington, Florida, Wisconsin, Kansas, North Carolina, North Dakota, Alabama, Wyoming, and New York.

**Hall Director Experience**

Hall Directors are the primary contact for the students living in their residence hall and serve as department and university liaisons. Customer service, teamwork and comprehensive administrative skills are necessary to be a successful Hall Director. Candidates need to have a strong work ethic, be professional, embrace positive change and be eager to spend time with students. Our Hall Directors also provide a welcoming environment where students from diverse backgrounds live and learn alongside one another.

**Hall Director Main Responsibilities**

Hall Directors are present and active in the halls, not only to support and develop students and staff, but to educate and enhance learning.

- Inclusive leadership and management
- Supervision
- Community development
- Advising
- Student conduct
- Facilities management
- Hall administrative duties
- Student support
- Committee responsibilities

**RA EXPERIENCE**

Building a team is not only an essential responsibility but can have a meaningful impact on students’ lives both during college and beyond. Here is what some of our RA’s had to say:

“I love being able to directly impact a student’s life by creating a safe, respectful, and family-oriented home away from home.”

“The professional and personal relationships I’ve built are irreplaceable.”

“It’s been great to gain a wide range of soft skills such as communication and create a safe and inclusive community amongst residents.”
Paul Frost  
**Cater Hall Director**  
Hometown: Concordia, Kansas

“The Hall Director role allows me to get to know our students, learn their story, and discover what brought them to NDSU. I like connecting with them as they transition to life at NDSU. I also love working with student leaders as they help create a positive experience for all students at NDSU.”

Emily Tiefenthaler  
**Dinan and Churchill Hall Director**  
Hometown: Bismarck, North Dakota

“I enjoy working with a team of Hall Directors. Someone is always there for you! And because we are all in the same boat, we understand what everyone is going through and can help each other.”
Additional Responsibilities

Each Hall Director can enhance their experience at NDSU based on individual preferences. Here are a few examples:

- Develop curriculum
- Advise student organizations
- Teach conduct and alcohol education
- Work toward diversity goals
- Recruit Hall Directors
- Marketing
- Supervise student staff including training and recruitment

Interview Process

NDSU supports travel expenses for on-campus interviews incurred by Hall Director candidates. Unless a Hall Director candidate is offered a position and declines it, all candidates invited to on-campus interviews will be reimbursed for their travel expenses.

Benefits

- Apartments are wired for Internet access, air-conditioned and are partially furnished with living room, kitchen and bedroom furniture.
- Hall Director offices are separate from their apartments.
- Professional development funding is available for conferences and training.
- Staff members qualify for a tuition waiver up to three classes per calendar year. Spouses and children receive a 50 percent reduction in tuition.
- NDSU provides a benefits package with TIAA-CREF retirement options, life insurance and fully paid health insurance premiums for either an individual or family plan. Health insurance becomes effective the first of the month following the first day of employment. Dental and vision insurance can be purchased at additional cost.
- Hall Directors receive up to 500 block meals during dining center operation.
- Staff members earn one vacation day and one sick day per month, plus 10 paid holidays per year.
- Office phones with voicemail are provided.
- Partner policy allows for partners to live together.
- Pets are limited to a domesticated dog or cat and/or fish as long as requirements have been met.
“I love working with our team. Everyone has different strengths and perspectives, but what brings us together is our dedication to serving our students. Being an NDSU alum, I will always think our students are special. Everywhere you go on campus there is a palpable feeling of Bison pride!”

Brenna Dullum
WEIBLE HALL DIRECTOR
Hometown: Gardner, ND

APPROXIMATE MONTHLY HALL DIRECTOR COMPENSATION PACKAGE

- Base salary (gross) ...................... $3,083
- Apartment (partially furnished, utilities, cable, and internet) ..... $1,250
- Meals ........................................ $313
- Full health insurance (100% premiums paid) .......... $1,427
- Retirement plan ..................... $231

TOTAL ........................................ $6,304
Logan Staton  
**INTERNSHIP COORDINATOR**  
**CHRISTOPHER NEWPORT UNIVERSITY, NEWPORT NEWS, VIRGINIA**  
NDSU hall director 2019-2022

“Serving as a Hall Director at NDSU provided me with countless opportunities to grow professionally as a student affairs practitioner. When I started as a Hall Director, I knew that I wanted to seize any opportunity that I could to learn more about how to serve students well. My day-to-day HD tasks along with Residence Life committee and collateral assignments helped me achieve this goal. I worked heavily with our Residential Life Experience, co-facilitated our Diversity Initiative Leaders program, oversaw summer conference staff members, and served as the chairperson for the Hall Director Search Committee. Additionally, NDSU Residence Life supported me as I became a Gallup-Certified Strengths Coach. When I reflect on my time at NDSU, I am forever grateful for all that I learned and for the staff members who encouraged me along the way.”

Shiloh Susag  
**GRANT CONTRACT OFFICER**  
**NORTH DAKOTA STATE UNIVERSITY**  
NDSU hall director 2017-2022

“As a Hall Director I always cherished the opportunities to support my students whether they were staff, advisees, or residents. I was trusted to build relationships that mattered. In my new role, my ability to communicate, problem solve, and build relationships has been valued greatly by my peers who simply didn’t have experience building relationships or providing the same level of customer service that I was used to. Beyond that, I really appreciated that as an HD at NDSU, I was allowed to grow professionally by pursuing my own interests. I sought out Staff Senate and served on the Executive Board which really broadened my understanding of campus leadership and built meaningful relationships across the university that helped prepare me to transition into a new role where I work with many faculty, staff, and administrators.”
WE VALUE THE DIVERSE PERSPECTIVES OF OUR STUDENTS AND STRIVE TO ENSURE A SENSE OF BELONGING AND RESPECT THAT SUPPORTS THE SUCCESS OF EACH PERSON.

SIZE
More than 12,000 students from 49 states and 74 countries make NDSU large enough for a diverse range of people and perspectives, but still small enough to be personal.

MAJORS
With 100 majors and a 16:1 student-to-faculty ratio, NDSU offers challenging studies in a supportive face-to-face learning environment.

SUPPORTIVE FACULTY
Student success is important to our faculty, who want them to graduate on time and be competitive in the job market.

HIGH STANDARDS
NDSU is fully accredited by the Higher Learning Commission, and many individual programs have specialized accreditation.

ELITE RANKING
NDSU is listed in the top 100 research universities in the United States for research and development in agricultural sciences, psychology, and social sciences, based on reported research expenditures.

NEW EXPERIENCES
Nearly 300 student organizations provide opportunities outside the classroom, and our successful Division I athletic teams make college life fun.
ABOUT RESIDENCE LIFE
NDSU Residence Life provides more than a bed, we provide a place to grow, learn, connect, explore and make an impact. We empower students to create the experience they want with opportunities to lead, learn and grow.

The Department of Residence Life supports students by providing a vibrant, healthy place to live and learn.

Residence Life strives to create a community of learning where our students can live and grow as neighbors now and in the future. In order to guide our residents to become global citizens and quality neighbors in their community, we focus on following four learning goals:

- Creating connections
- Exploring identity
- Developing communities
- Making educated decisions

As a department within a land grant institution we recognize the historical experience of marginalized students and are actively working to dismantle those inequities to create a better future. We are committed to the following:

S.A.F.E.
Sense of Belonging
All students deserve to feel belonging while living on campus.

Affirmed & Valued
All students need to be affirmed in who they are.

Freedom to Be
All students deserve a place where they can be authentically themselves.

Education & Growth
We are dedicated to ongoing education.
Major Accomplishments

Residential Curriculum
- Showcase institution at the ACPA Institute for Curricular Approach in December 2020
- Started cross divisional curricular approach to learning outside the classroom with five student facing departments collaborating as partners
- Developed and implemented our new diversity and inclusion initiative, S.A.F.E., which lays out Residence Life’s core value of ensuring all students feel safe to be and learn in their communities

Apartments
- Increased occupancy in Niskanen Expansion 2-bedroom, 2-bathroom units by 10 percent while maintaining high occupancy rates in all other properties

Facility Projects
- Renovated North Weible
- Renovated Reed Hall main lounge
- Successfully opened a new residence hall, Cater Hall, above 90 percent capacity despite lower institutional enrollment
- Expanded availability of gender-neutral restrooms in most residence halls

Operations and Marketing
- Developed marketing campaigns that increased retention rates for upper division students in residence halls and apartments
- Successfully upgraded our housing software (THD V) and effectively trained all appropriate staff
QUICK FACTS

2,350 ▶ 800 ▶ 1,050

FIRST-YEAR STUDENTS LIVE IN RESIDENCE HALLS

UPPER-DIVISION STUDENTS LIVE IN RESIDENCE HALLS

UPPER-DIVISION STUDENTS LIVE IN APARTMENTS

13 RESIDENCE HALLS

SUITE-STYLE
(Seim, Cater, Sevrinson, Pavek, Thompson)

5

TRADITIONAL
(Burgum, Churchill, Dinan, Reed/Johnson, Stockbridge, Weible)

6

APARTMENT-STYLE
(Mathew Living Learning Center, Niskanen)

2

KEY: Female  Male  Co-residential
Upper-Division Co-residential

OUR DIVISION
NDSU Residence Life is housed under the division of Finance and Administration with other self-sustaining auxiliary services.

APARTMENT COMPLEXES

1701 | University Village
Niskanen Expansion | Bison Court

4

LEAD
LIVE
LEARN
NDSU ATHLETICS
NDSU ATHLETICS RANKS AMONG THE OVERALL BEST NCAA DIVISION I PROGRAMS IN THE NATION, GIVING BISON FANS LOTS TO CHEER ABOUT.

A WINNING TRADITION
NDSU annually ranks in the top third of the national Directors’ Cup Standings — a measure of success across all sports — and the Bison have combined to win 28 national championships in six sports including the football team’s 17th national title in 2021. NDSU men’s basketball earned its fifth berth in NCAA March Madness in 2020, and women’s track and field in 2021 ran its conference championship winning streak to a 27-straight indoor and outdoor titles combined. Bison softball has made 10 NCAA tournament appearances in 12 years, and Payton Otterdahl recently became the first NDSU Division I national champion with men’s indoor titles in the shot put and weight throw before qualifying for the 2021 Tokyo Olympics.
Fargo/Moorhead
The university is located in Fargo, a thriving regional hub on the edge of the Great Plains and Minnesota lake country. Fargo, its sister city, Moorhead, Minnesota, and surrounding communities have a population of approximately 220,000. The Fargo-Moorhead community features three outstanding institutions of higher education: NDSU, Concordia College and Minnesota State University Moorhead, which contribute to an exciting list of things to do. The area combines big-city amenities – museums, arenas and fine arts events – with small-town convenience, safety and friendliness.

Hall Director’s Fargo Recommendations
• **Pounds** - Awesome place to grab a bite, a drink and hangout and play some games.
• **Zanbros** - Offers a great selection of books, home decor, jewelry, and unique gifts.
• **Red River Market** - Farmers market located in downtown Fargo.
• **Drekker Brewery** - Funky brews and amazing atmosphere.
• **Island Park** - Gorgeous park anytime of year, near downtown.
• **Shopping** - From small boutiques to your favorite chain stores.

Race and Ethnicity
• White: 86.3%
• Black or African American: 6.6%
• American Indian or Alaska Native: 1.7%
• Asian: 3.1%
• Other race or two or more races: 2.2%
• Hispanic or Latino: 3.1%
• Not Hispanic or Latino: 96.9%

Age Groups
NDSU does not discriminate in its programs and activities on the basis of age, color, gender expression/identity, genetic information, marital status, national origin, participation in lawful off-campus activity, physical or mental disability, pregnancy, public assistance status, race, religion, sex, sexual orientation, spousal relationship to current employee, or veteran status, as applicable. Direct inquiries to: Vice Provost, Title IX/ADA Coordinator, Old Main 201, 701-231-7708, ndsu.eoaa@ndsu.edu.