Welcome

First to Go: Supporting Your Student
“When I was a boy of 17, my father was so ignorant I could hardly stand to have the old man around. But when I got to 24 I was astonished at how much the old man had learned in seven years.” Mark Twain

The Evolving Relationship
Transitions and Changes

• Transitions are tough
  – How often you communicate will change
  – How you communicate will change

• Be ready for mixed emotions
  – Both parent and student will have positive and negative feelings

• Trust is key
  – Students who feel trusted have more self-confidence, stand up for their beliefs, can say no when the situation calls for it
  – Students who feel mistrusted won’t communicate about their life at college, will look to others for support (some may be bad influences), and will keep secrets
The Bright Side of Change

- Get to know your student a different level
- The College Experience prods both student and parent out of their comfort zones
- Gain a new sense of appreciation of each other
- Start an adult relationship with your child
Some Communication Tips

The process of letting go and letting students make mistakes is one of the more difficult transitions for parents. When communicating with your student, remember to be:

• Interested, but not intrusive
• Don’t make conversations feel like quizzes
• Ask what your student is learning, not what their grade is
• If your student mentions a new person, casually ask about that person rather than drill for details
• Don’t call/ email constantly
• Ask what they’re getting involved in; let them share their enthusiasm
Practical Support for your NDSU Student

Mom

Have you eaten today?

Yep! I just had Cup Of Noodles.

Oh my god.

I'm sending you a package now.
Financial Things To Do…

- **FAFSA** (Free Application for Federal Student Aid)
  - Must be completed every year

- **Money managing**
  - FERPA Consent to Release Form (available through NDSU One Stop)
  - Discuss bills and payments with your student

- **Unmet financial need**
  - Options to cover balance after financial aid

- **Paperwork**
  - Due dates and deadlines are unforgiving – turn in forms ASAP
  - Some programs/scholarships require tax forms, medical records, etc.
One Stop:

a service center that provides information about your student account, financial aid, scholarships, tuition, bill payments, registration and student records maintenance all in one convenient, always open, online location and one on-campus location at Memorial Union where helpful full-time staff are available to assist students in person, by phone, or email.
Other Financial Offices
Places To Go…

• **Registration and Records:** Course registration, transfer and placement exam credit, degree progress, changes in registration and enrollment, transcript and diploma services, commencement

• **Customer Account Services:** Manage unpaid bills and collecting fees

• **Financial Aid and Scholarships:** Help with specific financial aid issues as well as scholarship applications
How to Find What You Need: Navigating the NDSU Website

Many of your questions can be answered on the NDSU website, as long as you know where to look. Let’s explore a bit...

https://www.ndsu.edu/
## Places at NDSU to Remember

<table>
<thead>
<tr>
<th>PLACE</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Support Services (SSS)</td>
<td>➢ Ceres Hall 3rd floor (east wing)</td>
</tr>
<tr>
<td>Career Center</td>
<td>➢ Ceres Hall 3rd floor (west wing)</td>
</tr>
<tr>
<td>Counseling Center</td>
<td>➢ Ceres Hall 212</td>
</tr>
<tr>
<td>Registration and Records</td>
<td>➢ Ceres Hall 1st floor (east wing)</td>
</tr>
<tr>
<td>Center for Writers</td>
<td>➢ Library lower level</td>
</tr>
<tr>
<td>Information Technology (IT)</td>
<td>➢ Library lower level</td>
</tr>
<tr>
<td>Academic Collegiate Enhancement (ACE)</td>
<td>➢ West Dining Center lower level</td>
</tr>
<tr>
<td>Bookstore – supplies, textbooks</td>
<td>➢ Memorial Union (South entrance)</td>
</tr>
<tr>
<td>Student Government</td>
<td>➢ Memorial Union (East entrance)</td>
</tr>
<tr>
<td>Study Abroad</td>
<td>➢ Memorial Union 116</td>
</tr>
<tr>
<td>Wallman Wellness Center</td>
<td>➢ 1707 Centennial Blvd.</td>
</tr>
<tr>
<td>Advising Resource Center (ARC)</td>
<td>➢ Morrill Hall 112</td>
</tr>
<tr>
<td>Student-run professional organizations</td>
<td>➢ Located throughout campus</td>
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</tbody>
</table>
A good way to support your student is to understand NDSU’s role in their life. The campus community provides:

- Opportunities in academic and non-academic areas
- Challenges and support
- Emotional management
- A path to independence
- Encouragement in self-exploration
- A chance to identify and pursue their purpose

Where can a parent learn more about these awesome opportunities?
Academic Support

- **Tutoring resources**
  - ACE, SSS and Center for Writers

- **Advising resources**
  - ARC, SSS, and academic advisers

- **Online resources**
  - **Blackboard**: Information about classes
  - **Campus Connection**: Billing, official grades, textbooks
  - **SSC**: Class schedule, Schedule tutoring and advising appointments, explore majors
  - **Guide**: Connects students to campus resources
Some Advice:

• **Available resources**
  Encourage students to use the Wallman Wellness Center, Career Center, Counseling Center, ACE Tutoring, Center for Writers, TRIO/Student Support Services

• **Campus involvement**
  Stress the importance of joining campus activities – clubs, intramural sports, Student Government, and professional development organizations

• **Fargo culture**
  http://www.fargomoorhead.org/
Quick Summary

• Stay positive, be interested, and trust your student
• Confirm that your student is registered for classes
  – If student is waitlisted for a class, check status often
  – Reserve/order textbooks at the NDSU Bookstore or through Campus Connection
• Ensure your student has their NDSU ID card
• Check campus email and Campus Connection
  – Once per week over the summer and more often during school
• Submit all paperwork
  – Unpaid bills, missing medical documents prevent registration
Whom Does Student Support Services Serve? — All students in the Student Support Services program are enrolled in postsecondary education, meet at least one of these eligibility criteria (low-income status, first-generation status, or disability status), and exhibit academic need. Currently, 1,069 SSS projects serve 202,913 students nationally and up to 350 at NDSU.

Eligible students may receive (among other services) personal and academic career counseling, career guidance, instruction, mentoring, and tutoring.

Data provided by the U.S. Department of Education show that six years after beginning a postsecondary program, students who have participated in TRIO’s Student Support Services program are more than three times as likely to earn a baccalaureate degree within six years compared with their peers who only received a Pell Grant.

https://www.ndsu.edu/trio/studentsupportservices

701-231-8028
Questions