Get Connected with Technology!

www.ndsu.edu/it
Get started with IT @ NDSU

• Explore support options at the IT Help Desk
• Manage your IT accounts and services
• Identify which electronic devices you will bring with you to campus and learn how to connect them to the campus network
• Protect your device and your data from online threats.
IT Help Desk

• Your first stop for all IT support
  – (701) 231-8685
  – ndsu.helpdesk@ndsu.edu
  – www.ndsu.edu/its/helpdesk
  – Walk-up assistance
    • Quentin Burdick Building 150, Barry Hall 270, Library main floor

**Tip:** To keep up with current issues and trends…

Like NDSU Help Desk

Follow @NDSUHelpDesk
IT Accounts

• N.D. University System Identifier
  – Register for classes, Pay tuition

• NDSU Electronic ID (e-ID)
  – Blackboard, Computers, Library Services

• NDSU Email Address
  – Email, Calendaring
N.D. University System Identifier

• Typically **FirstName.LastName**
• You must “claim” this identifier
  – [https://helpdesk.ndus.edu/ndusaccount/](https://helpdesk.ndus.edu/ndusaccount/)
• Use your NDUS Identifier to...
  – Access Campus Connection
    • Register for classes
    • Pay tuition and fees
NDUS Account Info

Your NDUS Account consists of an account ID and a password. This account is used to access NDUS services, like Campus Connection, Financials, HRMS, and Moodle.

- Claim an NDUS Account
- Change my NDUS Account Password
- I Forgot My NDUS Account ID
- I Forgot My NDUS Account Password
- What is My EMPLID?
NDSU Electronic ID (e-ID)

• Typically **FirstName.LastName**
• e-ID provides access to...
  – Campus network (wired, wireless)
  – Blackboard (learning management system)
  – “Cluster” computers
  – Library services
NDSU Electronic ID (e-ID)

• To activate or make changes:
  – www.ndsu.edu/enroll, or
  – Contact the IT Help Desk with questions
NDSU Email Address

• Typically FirstName.LastName@ndsu.edu
• Email, calendar
• Access your NDSU Email account
  – Login at www.outlook.com/my.ndsu.edu
  – Firstname.Lastname@my.ndsu.edu
Your NDSU Email Account

• Official communication channel
  – Expect to receive…
    • Messages about courses, tuition
    • Important deadline reminders
  – You are responsible to receive/read
    • Student Email Policy 609

Tip: Start checking your NDSU email now so you don’t miss any important messages!
How do I connect my mobile device(s) to the campus wireless network?
Get connected to wireless

• Wireless is available campuswide
• Install a security certificate on your device
  – Connect to “NDSU Instructions” network
  – Go to https://wireless.ndsu.edu
  – Follow instructions
  – Connect to “eduroam” network
• More information: www.ndsu.edu/wireless
North Dakota universities
Wireless Access

This wizard will enroll your computer for secure network access through eduroam

eduroam has all of the features of NDSU Secure, but also provides users with immediate wireless Internet access when visiting other institutions around the world that are part of the eduroam network.

Use of this network is subject to NDSU Policies 158 and 710. Additional details are provided on the NDSU Policies and Acceptable Use site

I agree to the Terms & Conditions

Start >

Assistance ID #5A71
Get connected in the Residence Halls

- Resnet – www.ndsu.edu/resnet
- Residence halls provide wired/wireless access in student rooms, lounges, and study areas
- Connection instructions provided when you move in to your room
# Connecting Common Devices to ResNet

<table>
<thead>
<tr>
<th>Connect wirelessly!</th>
<th>Wired connection only</th>
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<td>✓ Laptops (Apple, Windows)</td>
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Connecting Common Devices to ResNet

Leave at home

- Google Chromecast
- Kindle (earlier than Kindle Fire)
- Nintendo DS or 3DS
- Nook
- PlayStation Portable (PSP)
- Wii
- Wireless routers / access points
Blackboard

• Online learning management system
  – Course syllabus and materials
  – Class assignments
  – Class collaboration
    • Wikis, Blogs, Discussion Boards
  – Taking tests
  – My Grades
Blackboard

• Log in to Blackboard
  – https://bb.ndsu.nodak.edu
  – Use your NDSU e-ID and password

• If instructor uses Blackboard, you are automatically enrolled in the Bb course

• Bb Mobile
  – Anytime, anywhere access to Blackboard
Blackboard unavailable during IT Outage on June 1

Blackboard will be unavailable during the NDSU campuswide IT outage on Saturday, June 1, from 12 a.m. to noon.

During the IT outage, all campus wired and wireless data networks, phone and voicemail services, IT services, and cable TV will be unavailable.

For more information, go to www.ndsu.edu/its/help-desk

Contact the IT Help Desk at 231-8685 or ndsu.helpdesk@ndsu.edu if you have questions prior to the outage.

Technology Tutorials for Students:

Atomic Learning

Lynda.com

One of the TLMC workstations offers access to Lynda.com tutorials. They are more in-depth in nature.

(Check on the graphics above)
Blackboard

• Has many more features…
  – Announcements
  – Communication tools
    • Send email and collaborate with peers
  – Files online storage
    • Secure alternative to USB/flash drive

Tip: Take a tour of Blackboard before the start of fall semester!
Do I need to buy a computer?
Computer Clusters

- About 40 public labs (clusters)
  - PC and Apple computers
- Current versions of
  - Microsoft Office
  - Adobe Illustrator, InDesign, Photoshop
  - Class-specific software
- Some open 24-hours (Bison Card access)
- List on ITS website
Printing

• 500 pages/semester
  – Option to purchase more

• GoPrint touchscreen stations at each printer
  – Select computer
  – Select document
  – Swipe your Bison Card

**Tip:** You can set up your laptop to print wirelessly to a GoPrint station!
Questions thus far?
IT Security:
Protect yourself and others!
Protect your accounts

• Passwords
  – Are like your toothbrush – don’t share
  – Grant access not only to your account… but also to campus network, resources

• Using public cluster computers
  – Use secure sites when accessing personal info
  – Ensure “remember me” is unchecked
  – Log off when finished
Protect your devices

• Password-protect or lock
• Regularly update…
  – Operating system
  – Software, applications
• Install anti-virus/anti-malware
  – Free, recommended options
  • Microsoft Security Essentials (for Windows)
  • ClamXav (for Mac)
• Back up your data
Don’t get caught by a “phish”

• Phishing scams
  – Fake emails appear to be from bank or university
  – Typically ask for password, username, birth date or social security number

• NDSU and the IT Help Desk will NEVER ask for your password by email
Use technology responsibly

• Illegal sharing/downloading copyrighted music, movies, software
  – Strictly prohibited
  – Can be detected
  – Students have paid thousands of dollars in fines to the recording industry

**Tip:** Remove peer-to-peer programs before coming to campus.
Acceptable Use Policy

• Policy governs use of computers at NDSU
  – Copy in your folder
• Do not use technology to…
  – Harass, threaten, interfere with others
  – Plagiarize or steal another person’s work
  – Send inappropriate material
Where do I go to find out more about IT @ NDSU?
Quentin Burdick Building

• IT Help Desk
• Technology Learning & Media Center
• Student Technology Services
IT Help Desk

• First stop for all general IT support
  – Passwords and access problems
  – Wired, wireless network connections
  – Computing assistance
• Equipment checkout
  – Digital video cameras
  – Digital still cameras
  – Laptop computers
• Large format printing
• Computer cluster support
Technology Learning & Media Center

• Assistance with projects, software
  – Walk-in or by appointment
  – Self-paced learning materials
• Audio and video recording studios
• Multimedia software and equipment
TLMC Workshops

• Free workshops on many technology topics
• 1- to 2-hours long
• Late afternoon or early evening to avoid class conflicts
• Student workshop leaders
• Schedule posted at: www.ndsu.edu/its/training
Looking for a job on campus?

• Student Technology Services
  – “Personnel department” for 50+ students who work for NDSU IT
  – www.ndsu.edu/sts

• Benefits of working in NDSU IT
  – Convenient, on campus locations
  – Variety of positions, not just technical
  – Hands-on experience, great resume builder
Questions?

We will also be available at the Resource Fair later today!