Military Cultural Competency for All: UAGC presents Green Zone Certificate Training

February 22, 2022
PRESENTATION AGENDA

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Introduction

• Ashley Kirwan, Director of Student Affairs
  ◦ Oversees student support and retention efforts
  ◦ Manages university military co-curricular programming
  ◦ Experience supporting veterans with service-connected injuries
  ◦ Military spouse
  ◦ Contact: ashley.Kirwan@uagc.edu

• Heather Maxson, Director of Military Alliance & Compliance
  ▪ Oversee compliance with DoD, VA and ED regulations for military-affiliated students.
  ▪ Manage the University’s military alliance team that conducts visits on military installations.
  ▪ Manages the University’s Military Advisory Council which oversees all military operations and the University’s military strategy.
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Introduction

About The University of Arizona Global Campus (UAGC)

• UAGC offers associate, bachelor, master and doctoral programs.
  ◦ Programs are 100% online with courses varying from five to six weeks in length.
  ◦ Courses are taught in an asynchronous environment.

• UAGC prides itself on being a military-friendly institution
  ◦ UAGC takes an inclusive approach to its military student definition.
  ◦ Over 25% of UAGC student population is using a military education benefit.
  ◦ Most of UAGC’s military-affiliated student population are active duty service members.
  ◦ The majority of military-affiliated students at UAGC are completing bachelor programs.

• The need for military cultural competency among staff and faculty at UAGC is extremely important given the population size.
Green Zone Overview

What is Green Zone?

• Many institutions saw an influx of student veterans with the expansion of the Post 9/11 GI Bill. In response to this Green Zone training was developed.

• Although there are not industry standards per se, most institutions train on various topics including military finance, military culture and service-connected disabilities.

• In addition to the increase in student veterans on campuses, regulations set by Department of Education (ED), Department of Defense (DoD) and Department of Veteran Affairs (VA) are also setting a standard of service to be provided to military-affiliated students.
Green Zone Overview

UAGC Green Zone

- **Green Zone Module 1: Military 101**
  - In this module you will learn how Universities define military-affiliated students, get an introduction to what motivates military-affiliated students to pursue higher education and learn more about the U.S. Armed Services.

- **Green Zone Module 2: Transition**
  - In this module you will learn more about the unique characteristics of military-affiliated students. This includes aspects of transition to civilian life, military lingo and more.

- **Green Zone Module 3: Military Finance**
  - This module explores the unique education benefits offered to military-affiliated specific students. It specifically covers Tuition Assistance (TA) and VA education benefits (ex. Post 9/11 GI Bill®).

- **Green Zone Module 4: Service-Connected Disabilities**
  - In this module you will learn about service-connected disabilities that some military-affiliated students may face. This module will provide an overview and resources for students that may need accommodations.

- **Green Zone Module 5: Student Voice**
  - Hear directly from the University of Arizona Global Campus’ military-affiliated students.

- **Green Zone Module 6: Working with Military-Affiliated Students**
  - In this module you will be presented with some scenarios you may experience when working with military-affiliated students and how best to respond.
Development Process UAGC Green Zone

Proposal
- UAGC Cabinet approved proposal.

Vendor Selection
- Worked with procurement to secure a vendor to produce modules.
- UAGC provided training scripts to vendor. Worked back and forth through final.

Training Development
- Assigned via Workday to staff and faculty.

Launch of Training
- Assigned via Workday to staff and faculty.
Green Zone Module 1

- Watch UAGC Green Zone Module 1.

- NOTE: For those reviewing PDF of presentation we apologize that video is not available. All self-paced modules will be available on our website in March 2022. If you would like to discuss or get an e-mail when they are live you can e-mail Heather Maxson at military@uagc.edu.
Way Forward

• Military Cultural Competency For All
  ◦ This training will be available to all of you and your colleagues via the UAGC website.
  ◦ It is the hope that by providing the UAGC training modules online for free UAGC can help in building military cultural competency across higher education.
  ◦ Although, some of the material is geared to online learning, many of the unique needs of service members, veterans and their families transcend to the online environment.

• Green Zone Training Specifics
  ◦ Modules will be available for viewing on the UAGC website.
  ◦ This will be free to any interested external parties.
  ◦ Watch one or all six modules.
  ◦ E-mail military@uagc.edu to complete assessment. Successful completion of the assessment will result in awarding a badge and certificate.
QUESTIONS