In the Division of Student Affairs, we strive to get our students connected. We do this by providing innovative and outstanding services, programs and resources. Our goal is simple: we want to provide a holistic and comprehensive out-of-the-classroom learning experience for our students as they work toward graduation.

Each day, our Student Affairs staff form important connections with students to provide critical services they need for success. In addition, there are more than 200 year-round enhancement programs that provide an array of opportunities – orientation sessions to career fairs to tutoring to service-learning events.

In the following pages, you will find our vision for providing an excellent experience so that our remarkable NDSU graduates are poised for a productive career and life.
CONNECTING STUDENTS WITH PEOPLE WHO CARE
The Division of Student Affairs exemplifies what it means to ‘connect students to people who care.’ The effective collaborative relationships among departments, the customer service commitment to providing professional service to students and the education and modeling on service leadership are a few examples of how this happens.

BUNNIE JOHNSON-MESSELT
Disability Services director
**OUR MISSION**
The Division of Student Affairs at North Dakota State University embraces the mission of the university by providing services, programs and resources to students in support of academic, professional and personal growth.

Central to this mission is a philosophical foundation built on:
- Collaboration and relationships
- Servant and principle-centered leadership
- Responsibility and self-advocacy
- Recognition of an increasingly diverse student population
- Commitment to student engagement and a transformative learning environment
- Preparation for life in a global society

**THE DIVISION OF STUDENT AFFAIRS AT A GLANCE**
17 departments and 3 programs providing services, programs and educational opportunities

400 staff (approximate) advocating for students outside of the classroom

3 areas we focus on:
- Enrollment management
- Student life
- Student wellness

“The Division of Student Affairs serves to support, enhance and complement the overall personal and academic experience for students. To create a positive living experience for students, we work hard to provide a physical living environment that is comfortable and conducive to academic success. We help students connect academically and socially with other students, faculty and staff. And we offer learning opportunities to enhance their experience at NDSU and develop skills that have a lasting impact on their lives.”

**KARLA THOENNES**  
Residence Life senior associate director
When someone mentions student affairs I think of everything from health and mental wellness to academic assistance to fostering a positive campus climate. Student affairs really does seek student input in its departments and programs. It’s this input that really helps the administrators to tailor make programs to best suit the students. The division helps add to the student experience by providing the tools and programs for overall student success.

LANDON JOHNSON
Chair of the Advisory Board for Student Affairs
OUR VALUES

Students: The development, learning and success of our students are priorities. Student Affairs is a strong voice of advocacy for students.

Inclusiveness/collegiality: The Division of Student Affairs stands for a sense of community where all members are valued. This value includes an emphasis on collaboration and partnerships. It emphasizes the respectful way we treat each other, our students and members of the university community.

Respect for diversity: People of all backgrounds—inter-generational, various abilities and lifestyles—are honored and represented in the Division of Student Affairs through our programs, words and actions. We seek to cultivate awareness and understanding of diversity issues.

Professionalism: Members of our division model professionalism through ethical leadership, integrity, credibility, respect, excellence, consistency and effectiveness. This also means providing developmental opportunities for our members.

Excellence: “State of the Art” – “Cutting Edge” We seek out and/or create models and effective methods to address current and future issues and trends. The Division of Student Affairs creates vital learning environments for students and those who serve them on campus.

“The division adds to the student experience at NDSU by offering students opportunities to learn skills imperative for success after graduation. The skills I learned, such as leadership, service and working with a diverse group of people have proved invaluable in my jobs since graduation.”

MELISSA MALLETT BOHNSACK
2006–2007 student body vice president
I have been a part of many different leadership programs sponsored by the Division of Student Affairs. While I knew I was learning a lot, I didn’t realize how much they would help me in the workforce. I am a much better employee and a much more effective leader by having experienced these leadership programs.

JOE HEILMAN
2008–2009 student body president
PHILOSOPHICAL STATEMENT
To promote an environment built on collaboration and relationships that models servant leadership and principle-centered leadership in all aspects of our service delivery.

We provide services, programs and resources to create a holistic educational experience for NDSU students. We teach students to
• Lead
• Serve
• Negotiate and resolve conflict
• Execute tasks to completion
• Function collaboratively
• Participate as committed citizens of the community

“Words that come to mind when I think of the Division of Student Affairs at NDSU are collaboration, commitment to students, responsive to student needs, diverse, and service oriented. I also think of teamwork, accountability and financial stewardship.

We put students at the center of our mission for our work. Sometimes that means providing them opportunities. Sometimes it means connecting them with needed services. And sometimes it means holding them accountable for their actions.”

LAURA OSTER-AALAND
Orientation and Student Success director
Student Affairs adds to the student experience by educating us ‘outside of the classroom.’ Providing everything from leadership experiences to basic needs such as housing and food, the Division of Student Affairs ensures a quality experience.

AMBER ALTSTADT
2009-2010 student body president
THE DIVISION OF STUDENT AFFAIRS
Old Main 100 | www.ndsu.edu/vpsa

ENROLLMENT MANAGEMENT
Associate Vice President for Student Affairs

Admission
www.ndsu.edu/prospective_students

Bison Connection
www.ndsu.edu/bisonconnection

Career Center
www.ndsu.edu/career_center

Enrollment Management
Technical Support

Orientation and Student Success
www.ndsu.edu/studentsuccess

Registration and Records
www.ndsu.edu/registrar

Student Financial Services
www.ndsu.edu/bisonconnection/finaid

STUDENT LIFE
Dean of Student Life

Bison Card Center
www.ndsu.edu/bisonconnection/bisoncard

Dining Services
www.ndsu.edu/dining_services

Memorial Union and Student Involvement
www.ndsu.edu/mu

NDSU Bookstore
www.ndsubookstore.com

Residence Life
www.ndsu.edu/reslife

Student Life
www.ndsu.edu/student_life

Student Rights and Responsibilities
www.ndsu.edu/student_rights

TRIO Programs
www.ndsu.edu/trio

University Conference Programs
www.ndsu.edu/conferences

STUDENT WELLNESS
Dean for Student Wellness

Counseling Center
www.ndsu.edu/counseling

Disability Services
www.ndsu.edu/disabilityservices

Student Health Service
www.ndsu.edu/studenthealthservice

Wellness Center
www.ndsu.edu/wellness
North Dakota State University does not discriminate on the basis of age, color, disability, gender identity, marital status, national origin, public assistance status, race, religion, sex, sexual orientation and status as a U.S. veteran. Direct inquiries to the Vice President for Equity, Diversity, and Global Outreach, 205 Old Main, (701) 231-7708.