NDSU NORTH DAKOTA STATE UNIVERSITY

STUDENT FOCUSED • LAND GRANT • RESEARCH UNIVERSITY
Get Connected with Technology!

www.ndsu.edu/it
Before we get started…

Your first stop for support.

IT HELP DESK

Quentin Burdick Building 150
701-231-8685
ndsu.helpdesk@ndsu.edu • ndsu.edu/helpdesk
Like us on facebook.com/NDSUHelpDesk
Follow us on @NDSUHelpDesk
Your IT Accounts
Your IT Accounts

N.D. University System Identifier

- Typically FirstName.LastName
- Use to access:
  - Campus Connection
    - Register for classes
    - Pay tuition and fees

NDSU Electronic ID

- Typically FirstName.LastName
- Use to access:
  - Blackboard learning management system
  - Computer labs
  - Email
  - Library services
  - Wired, wireless network
www.ndsu.edu/its/new-student

Activate your accounts
Make changes to your accounts
Connect to the Internet
Connect to wireless

• Wireless is available campuswide
• Need to complete one-time setup for each device
• More information: www.ndsu.edu/wireless
NDSU students stay connected with eduroam
Communication and Collaboration Tools
Your NDSU Email Account

• Microsoft Office 365
  – Email
  – Calendar
  – Instant Messaging, Online Meetings
  – OneDrive (1 TB storage)
  – SharePoint
Your NDSU Email Account

• Go to login.microsoftonline.com
  – Typically **FirstName.LastName@ndsu.edu**
  – Password same as NDSU electronic ID

• Official communication channel
  – Messages about courses, tuition
  – Important deadline reminders
  – Student Email Policy 609:
    **You are responsible to receive/read**
Free Microsoft Office

NDSU students get Microsoft Office for free. (Yes, really.)

• Office 2013 for Windows
• Office 2016 for Mac
• Apps for mobile devices

www.ndsu.edu/its/free-microsoft-office
All students, faculty and staff have a Blackboard account

Most NDSU instructors use Blackboard to:

- Share course syllabi and materials
- Distribute class assignments
- Assign tests
- Post grades and feedback
- Facilitate student collaboration
  - Blogs, Discussion Boards, Wikis
Blackboard

- Log in to Blackboard
  - www.ndsu.edu/blackboard
  - Use your NDSU e-ID and password
Blackboard for TAs

- If you are the instructor of record, you can create, copy and combine courses
  - Go to: https://apps.ndsu.edu/bb-manager
  - Log in with NDSU e-ID and password
Blackboard - Learn More

• Online Resources
  – www.ndsu.edu/its/blackboard

• Training
  – www.ndsu.edu/its/training/register

• Get Help
  – Contact the IT Help Desk
Multimedia Classrooms

• All general purpose classrooms:
  – Ceiling-mounted projector
  – Windows computer (log in using NDSU e-ID, password)
  – Document camera
  – Laptop connection

• Some classrooms:
  – Interactive whiteboards (Smart Board)
  – Lapel microphones
  – Video equipment for lecture capture

www.ndsu.edu/its/computer_labs_classrooms
Computer Labs

• About 40 public labs
  – Windows and Mac
• Popular software
  – Microsoft Office
  – Adobe Illustrator, InDesign, Photoshop
  – Minitab, Matlab, SAS, SPSS
• Some open 24-hours (Bison Card access)
  – Minimal down time for maintenance
Printing on Campus

- 500 pages/semester
  - Can purchase more
- GoPrint touchscreen stations at each printer
  1. Select computer
  2. Select document
  3. Swipe Bison Card
- Print from your laptop
  www.ndsu.edu/its/laptop-printing
IT Security:
Protect yourself and others
Protect Your Accounts

• Passwords
  – Make passwords long and strong
  – Unique account, unique password
  – Keep passwords safe

• Using public computers
  – Use secure sites when accessing personal info
  – Ensure “remember me” is unchecked
  – Log off when finished
    • Upon logoff, files saved to computer are deleted
Protect Your Devices

- Password-protect or lock
- Regularly update…
  - Operating system
  - Software, applications
- Install security software
- Back up your data
  - Google Drive
  - Microsoft OneDrive
Beware of “Phishing” Scams

• Cybercriminals attempt to steal money, information
• Tips on how to detect phishing scams
  – Verify the original sender by examining the sender’s address carefully.
  – Check for spelling and grammar errors.
  – Carefully examine hyperlinks.
  – Check for threatening language.
  – Consider whether the offer is too good to be true.

No one from NDSU will ever ask for your password by email
Use technology responsibly

• Illegal sharing/downloading copyrighted music, movies, software
  – Strictly prohibited; it can be detected
  – Students have paid thousands of dollars in fines to the recording industry
  – Remove peer-to-peer programs before coming to campus
Discover more technology services and resources that can help you succeed!
IT Headquarters:
Quentin Burdick Building
IT Help Desk
QBB 150

• Help with accounts, Blackboard, email, wireless and other services
• Check-out equipment
  – Digital video and still cameras
  – GoPro cameras
  – Laptop computers
• Large format printing
Statistical Consulting
QBB 210

• Assistance with various stages of research
  – Research design
  – Data processing and analysis
  – Presentation of results

• Support for statistical software
  – SAS
  – SPSS

• Services typically available at no charge
Technology Learning & Media Center
QBB 150C

- Assistance with class projects, software
- Assistance with thesis formatting
- Video and audio recording studios
- Video and audio capture, editing and conversion
- Free technology workshops, self-paced learning
2015 TechXploration Week

- Save the date!
  Sept. 14-18, 2015

- Unleash your inner TechXpert
  – Tech Talks
  – Tech Expo
Questions?