Verify Your Turning Account Status

In order to receive points for participating in class you must have fully completed the Turning Technologies registration process. To verify the status or update your Turning account:

1. Log into Blackboard
2. Select the course where you are using TurningPoint clickers or the TurningPoint Mobile app
3. Select Tools from the course menu on the left
4. Log into your Turning account:

Verify that you have a valid TurningPoint subscription (license):

1. **If you see this:**
   You must enter a purchased subscription code and click Redeem. You can purchase TurningPoint subscriptions at the NDSU Bookstore, or you can click Purchase Subscription to purchase a subscription online.

2. **If you see this:**
   Check the Expiration date – if your subscription has expired, you will need to purchase a new subscription, enter the new subscription code in the box provided and click Redeem.
Verify you have entered your device ID – If Required

A Device ID is **not** required if only using your mobile device and the TurningPoint Mobile app.

3. If you see a Clicker ID listed in the Response Devices section, verify that the number matches the Device ID: number you see on the back of your TurningPoint clicker.

4. If you do NOT see a Clicker ID, enter the Device ID: into the box provided and click Add.

Verify your Turning account is associated with your Blackboard account:

If you accessed your Turning account via a Blackboard course as instructed above, and you used your @ndsu.edu email address in your Turning account, your account will sync automatically with Blackboard and no additional action is required.

If you do not have a green check mark, log out of your Turning account and log in via Blackboard using the steps at the top of this page.

If you see a green check mark in the Learning Management System box, you have verified the information and you have completed the verification process.

If you have additional questions, contact the IT Help Desk at 701-231-8685 (option 1) or via email to: ndsu.helpdesk@ndsu.edu.