Important TurningPoint Information – PowerPoint Polls and Messaging Answers

- **Issue**: PowerPoint Presentation polls open slowly or not at all
- **Issue**: Prevent student “Messaging” in clicker responses

Watch this brief video: [https://www.screencast.com/t/heOWg14T](https://www.screencast.com/t/heOWg14T) -- OR -- follow the directions below.

**Both of these issues require setting changes in the TurningPoint application:**

1. Login to your TurningPoint application from your USB (thumb) drive.
2. Click the “gear” icon in the lower-right corner.

**PowerPoint Presentation polls open slowly or not at all:**

1. In the Preferences page, highlight PowerPoint on the left, scroll down to the bottom.
2. In “Slide rendering for mobile responses:” click the drop down arrow and select “Window Image”.

**Prevent student “Messaging” in clicker responses:**

To prevent students from accidentally sending answers in the message mode you can disallow the setting:

1. Highlight Software in the menu on the left side - uncheck “Allow User Messaging”.
2. Click Close