

TELEPHONE INFORMATION AND INSTRUCTIONS

LOCAL CALLS

NDSU campus telephone number prefix: 231-

To place a call to another campus telephone, dial the last 5 digits of the number. To place a call to an off-campus local number, dial 9, followed by the 7-digit number.

LONG DISTANCE CALLS – DOMESTIC AND INTERNATIONAL

Phone numbers listed in this directory use the (701) area code unless otherwise noted. Toll calls cannot be placed from a campus telephone without an Authorization Code or some alternate billing method; i.e., personal calling card calls, collect and/or third-party billed calls. Toll calls include: domestic, international and directory assistance calls. Authorization Codes/ BisonLines allow users to bill calls made from any campus telephone to their University account. To obtain an authorization code, contact Telecommunications and Emergency Support Technologies, 1-8401.

FIVE-DIGIT DIALING TO ND UNIVERSITY SYSTEM INSTITUTIONS –

Using the State data network facilities (VoIP), individuals may use 5-digit dialing to and from the following North Dakota University System campuses. To dial a campus listed below, dial the 5-digit extension as with existing intra campus calls. The respective long distance cost has been included in the existing monthly communications rate.

North Dakota State College of Science (NDSCS)	3-xxxx
University of North Dakota (UND)	7-xxxx
Mayville State University (MaSU)	3-xxxx
North Dakota State University (NDSU)	1-xxxx
Lake Region State College (LRSC)	2-xxxx
Valley City State University (VCSU)	3-xxxx

Further design engineering of VoIP 5-digit dialing to additional ND University System campuses is underway.

VOICE MAIL

Most administrative telephones on campus are equipped to receive and record voice mail messages. Simply follow the directions you hear when you place the call. Voice Messaging System Number is 1-9100.

DIALING INSTRUCTIONS

TO CALL	DIAL
Campus Extensions	5-Digit Extension (1-XXXX)
Campus Operator	0 or 1-8011
US West Operator	9 + 0
Local.....	9 + Number
Toll Free (Area Code 8XX)	9 + 1-8XX + Number
Directory Assistance	
Local, ND and Out of State.....	9 + 1 + Area Code + 555-1212 +**Auth Code or 9 + 1-411 +**Auth Code
Long Distance using Authorization Codes (BisonLines)	
Domestic (locations with area codes).....	9 + 1 + Area Code + Number +**Auth Code
International	9 + 011 + Country Code/City Code/Route Code + Number +**Auth Code
Collect or 3rd Number Billed (Personal)	
Domestic (locations with area codes).....	9 + 0 + Area Code + Number (operator assistance)
International	9 + 1-800-CALL ATT (225-5288), follow prompts
Calling Card (Personal).....	9 + follow the dialing instructions on the back of your calling card.
AUDIX (Voice Mail) System Number	1-9100 on campus or (701) 231-9100 off-campus

**If...—is heard, enter your 7-digit authorization code (Recall Dial Tone: three short tones followed by dial tone.)

IMPORTANT NUMBERS

DIAL

Police	
Non-Emergency.....	1-8998
Emergency	911
Emergency TTY/TDD calls.....	911
Campus Operator	0
Telecommunications and Emergency Support Technologies.....	1-8401
North Dakota Road Conditions.....	9+511

TDD/TTY PHONES (Telecommunication Device for the Deaf)

The following NDSU department has TDD/TTY equipment to handle incoming and outgoing TDD/TTY calls:

Student Financial Services1-7135

To contact other offices at NDSU, dial **Relay North Dakota at 1-800-366-6888 (TTY)**.

To contact an individual who is deaf, has a hearing loss or speech disability, dial **Relay North Dakota at 1-800-366-6889 (Voice)**. Direct your conversation to the TTY user as if the Communication Assistant (CA) were absent. The CA will then relay all of your messages, word for word. Please do not direct comments to the CA during your conversation, because these phrases will be relayed as well. When you leave a message, you may also want to indicate that you have called through Relay North Dakota. This service is available 24 hours a day, 365 days a year.

Long distance calls made through Relay North Dakota will be billed at a reduced rate. This discount compensates for additional time needed to place a relay call. Relay North Dakota long distance rates are not the same as our rates on campus. Direct dial, collect calls, third party calls, credit cards and calling cards are welcome through the relay service. Simply identify your billing method. If you want to bill your long distance call through your preferred long distance company, notify the CA before the call is made.

You may dial 711 instead of the 800 numbers above; 711 works from any on or off campus telephone. When dialing from campus: 9+711.

Questions regarding telecommunications may be referred to NDSU Telecommunications and Emergency Support Technologies at 231-8401.