How will you find patients to target?

Search will-call bins and use NDIIS vaccine forecaster reports

Run a report of rx's in will-call bins and use NDIIS vaccine forecaster reports

Run report in NDIIS of all pts needing a certain vaccine

Use vaccine forecaster for patients with vaccine or MTM appointments already scheduled to ensure all vaccines are up to date

Inquire with patients meeting age requirements on vaccine status at Rx pickup

** MAY need to triage for the highest risk patients – or consider how you might prioritize this list!

How will you inform patients?

Call patients to inform them that vaccines are due and ask to schedule

Text patients to inform them that vaccines are due and ask to schedule

Inform patients during pickup that vaccines are due and ask to schedule/adminster

ex: bag flags/stuffers

Mixed methods??

Input notes in patient profile/chart to allow team to see and use when patient presents/calls next

** Warning patients ahead of time allows for script to be processed to know cost and patients to dress appropriately – but it's harder to decline face-to-face!

How might you track patients who have declined a vaccination or when would you consider re-asking?

Put note in pt profile/chart so not continually declining vaccination

Use spreadsheet to track patients contacted and willingness to consider vaccination in the future